



1503 N. IMPERIAL AVE., SUITE 104  
EL CENTRO, CA 92243-2875  
PHONE: (760) 592-4494  
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January 27, 2023

**SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) AGENDA**

**DATE:** Wednesday, February 01, 2023

**TIME:** 10:00 a.m.

**LOCATION :** ICTC Office  
1503 N. Imperial Ave., Suite 104  
El Centro, CA 92243

Join Zoom Meeting

<https://us06web.zoom.us/j/89760523908?pwd=SmJXVCt2TkZla0NXUW1UeUx6VENZQT09>

(669)900-9128

Meeting ID: 897 6052 3908

Passcode: 370248

Chairperson: Dr. Kathleen Lang

Vice-Chair: Sarah Enz

Individuals wishing accessibility accommodations at this meeting, under the Americans with Disabilities Act (ADA), may request such accommodations to aid hearing, visual, or mobility impairment by contacting ICTC offices at (760) 592-4494. Please note that 48 hours advance notice will be necessary to honor your request.

**PUBLIC COMMENTS**

Any member of the public may address the Committee for a period not to exceed three minutes on any item of interest not on the agenda within the jurisdiction of the Committee. The Committee will listen to all communication, but in compliance with the Brown Act, will not take any actions on items that are not on the agenda.

**DISCUSSION/ACTION/INFORMATION ITEMS**

1. Introductions
2. SSTAC Remote Resolution *ACTION*  
Support Documentation
3. Approval of Minutes of January 4, 2023 *ACTION*

**CITIES OF BRAWLEY, CALEXICO, CALIPATRIA, EL CENTRO, HOLTVILLE, IMPERIAL, WESTMORLAND,  
IMPERIAL IRRIGATION DISTRICT AND COUNTY OF IMPERIAL**

## SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) AGENDA | 2

- |   |                           |
|---|---------------------------|
| 4. CTSA Reports<br><i>By ICTC Staff Transit Dept.</i>   | DISCUSSION                |
| 5. FY 2023-24 Master Needs List<br>UTN Letter to the Hearing Panel Review (DRAFT)<br><i>By ICTC Staff</i>   | DISCUSSION/ <i>ACTION</i> |
| 6. Transit Operator 2 <sup>nd</sup> Quarter Reports<br><i>By First Transit Staff</i> <ul style="list-style-type: none"><li>a. Imperial Valley Transit (IVT)</li><li>b. IVT Access</li><li>c. IVT Ride<ul style="list-style-type: none"><li>i. Brawley</li><li>ii. Calexico</li><li>iii. El Centro</li><li>iv. Imperial</li><li>v. West Shores</li></ul></li><li>d. IVT MedTrans</li></ul> | INFORMATION/DISCUSSION    |
| 7. General Discussion<br><i>All</i>   | DISCUSSION                |
| 8. Adjournment  | <i>ACTION</i>             |

The next meeting is scheduled for March 1, 2023. For questions or comments, please call Gustavo Gomez at 760-592-4494, or can email at [gustavogomez@imperialctc.org](mailto:gustavogomez@imperialctc.org) .



## COUNTY OF IMPERIAL

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# PUBLIC HEALTH DEPARTMENT

JANETTE ANGULO, M.P.A.

*Director*

STEPHEN W. MUNDAY, M.D., M.P.H., M.S.

*Health Officer*

### **Recommendation Regarding Continued Remote Public Meetings of Governmental Entities in Imperial County.**

Issued: September 29, 2021

In light of the continued state of emergency related to COVID-19, the Imperial County Health Officer continues to recommend that public bodies meet remotely to the extent possible, specifically including use of newly enacted Assembly Bill 361 to maintain remote meetings under the Ralph M. Brown Act and similar laws.

Among other reasons, this recommendation is made due to the continued threat of COVID-19 to the community, the unique characteristics of public governmental meetings (such as the increased mixing associated with bringing together people from across the community, the need to enable those who are immunocompromised or unvaccinated to be able to safely continue to fully participate in public governmental meetings, and the challenges with fully ascertaining and ensuring compliance with vaccination and other safety recommendations at such meetings), and the continued increased safety protection that social distancing provides as one means by which to reduce the risk of COVID-19 transmission.

The Imperial County Health Officer will continue to evaluate this recommendation on an ongoing basis, and will communicate when there is no longer such a recommendation with respect to meetings for public bodies.

DocuSigned by:

A blue ink signature of Stephen Munday, M.D., MPH, Health Officer.

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Stephen Munday, M.D., MPH  
Health Officer



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February 25, 2022

Dr. Kathleen Lang, Chairperson  
Social Service Transportation Advisory Committee (SSTAC)  
1503 N. Imperial Ave., Suite 104  
El Centro, CA 92243

SUBJECT: Resolution authorizing remote teleconference meetings in accordance with Assembly Bill (AB) 361

Dear Chairperson and SSTAC Members:

ICTC has been conducting remote public meetings since the beginning of the COVID-19 pandemic in compliance with Governor's Orders N-29-20 and N-08-21. Governor's Orders N-29-20 and N-08-21 suspended the Ralph M. Brown Act's requirements for teleconferencing.

AB 361 will authorize a local agency to use teleconferencing without complying with the teleconferencing requirements imposed by the Ralph M. Brown Act when a legislative body of a local agency holds a meeting during a declared state of emergency. If ICTC wishes to continue to offer a remote meeting option and to comply with AB 361, ICTC will need to adopt a resolution authorizing ICTC to host teleconference meetings in accordance with AB 361, if the Governor's declaration of a statewide emergency continues.

With ICTC Counsel's direction, the Executive Director forwards this item to SSTAC for review and approval after public comment, if any:

1. Approve the resolution of the Imperial County Transportation Commission authorizing remote meetings in accordance with the provisions of the State Assembly Bill (AB) 361.
2. Authorize the Chairperson to sign the resolution.

Sincerely,

A handwritten signature in blue ink, appearing to read 'D. Aguirre', is written over a horizontal line.

DAVID AGUIRRE  
Interim Executive Director

Attachments

MB/mg

**CITIES OF BRAWLEY, CALEXICO, CALIPATRIA, EL CENTRO, HOLTVILLE, IMPERIAL, WESTMORLAND,  
IMPERIAL IRRIGATION DISTRICT AND COUNTY OF IMPERIAL**

**RESOLUTION OF THE IMPERIAL COUNTY TRANSPORTATION COMMISSION  
AUTHORIZING REMOTE MEETINGS IN ACCORDANCE WITH THE PROVISIONS  
OF STATE ASSEMBLY BILL 361.**

**RESOLUTION NO. \_\_\_\_\_**

**WHEREAS**, the County of Imperial is committed to preserving and nurturing public access and participation in meetings of the Imperial County Transportation Commission and other public meetings subject to the Ralph M. Brown Act (“Brown Act”); and

**WHEREAS**, with the adoption of State Assembly Bill 361 (“AB 361”), section 54963(e) of the California Government Code was amended to make provisions for remote teleconferencing participation in meetings by members of a local legislative body, without compliance with the requirements of 54953(b)(3) of the California Government Code, subject to the existence of certain conditions; and

**WHEREAS**, a required condition is that a state of emergency is declared by the Governor pursuant to section 8625 of the California Government Code, proclaiming the existence of conditions of disaster or of extreme peril to the safety of persons and property within the state caused by conditions as described in section 8558 of the California Government Code; and

**WHEREAS**, on March 4, 2020, the Governor proclaimed pursuant to his authority under 8625 of the California Government Code, that a state of emergency exists with regard to the novel coronavirus (a disease now known as COVID-19); and

**WHEREAS**, on June 4, 2021, the Governor clarified that the “reopening” of California on June 15, 2021 did not include any change to the proclaimed state of emergency or the powers exercised thereunder; and

**WHEREAS**, as of the date of this Resolution, neither the Governor nor the Legislature have exercised their respective powers pursuant to section 8629 of the California Government Code to lift the state of emergency, either by proclamation or by concurrent resolution in the State Legislature; and

**WHEREAS**, the Local Health Officer for the County of Imperial has recommended that the local legislative bodies that are subject to the Brown Act continue to meet remotely when possible, and that social distancing continues to provide a means by which to reduce the transmission of COVID-19; and

**WHEREAS**, Imperial County Transportation Commission believes that it is in the best interest of the public to continue holding remote meetings during the existing state of emergency in accordance with the requirements of AB 361.

**NOW, THEREFORE**, the Imperial County Transportation Commission resolves as follows:

- (1) The Recitals set forth above are true and correct and are incorporated into this Resolution by this reference.
- (2) A proclaimed state of emergency exists as a result of the COVID-19 pandemic.
- (3) The Local Health Officer recommends that all local legislative bodies local legislative bodies that are subject to the Brown Act continue to meet remotely when possible, and that social distancing continues to provide a means by which to reduce the transmission of COVID-19
- (4) The staff of the Imperial County Transportation Commission are hereby authorized and directed to take all actions necessary to carry out the intent and purpose of this Resolution, including implementing social distancing measures at meetings, and conducting meetings in accordance with section 54953(e) of the California Government Code, and other applicable provisions of the Brown Act.
- (5) This Resolution shall take effect immediately upon its adoption and shall be effective until the earlier of thirty (30) days from adoption of the Resolution or such time the Imperial County Transportation Commission takes action to extend the time during which it may continue to meet remotely without compliance with section 54953(b)(3) of the California Government Code.

**PASSED AND ADOPTED** by the Imperial County Transportation Commission, County of Imperial, State of California, this \_\_\_\_1st\_\_\_\_day of \_FEBRUARY\_ 2023, by the following roll call vote:

\_\_\_\_\_.

\_\_\_\_\_  
Chair of the SSTAC

ATTEST:

\_\_\_\_\_  
CRISTI LERMA  
Clerk



1503 N. IMPERIAL AVE., SUITE 104  
EL CENTRO, CA 92243-2875  
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## **SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL**

### **MINUTES**

January 4, 2023

#### Present

#### Voting Attendees:

|                 |                                  |
|-----------------|----------------------------------|
| Ted Ceasar      | Consumer                         |
| Mike Hack       | Consumer                         |
| Kathleen Lang   | California Health & Wellness     |
| Priscilla Lopez | Workforce & Economic Development |
| Raul Cordova    | Work Training Center             |
| James Dalke     | Imperial Valley College          |
| Mitzi Perez     | ARC-IV                           |
| Karina Leon     | Access to Independence           |
| Sarah Enz       | Area Agency on Aging (AAA)       |
| David Aguirre   | CTSA-ICTC                        |
| Gustavo Gomez   | CTSA-ICTC                        |

#### Non-Voting Attendees:

|                   |              |
|-------------------|--------------|
| Helio Sanchez     | IVT          |
| Jose Guillen      | IVT MedTrans |
| Karla Pacheco     | IVT Access   |
| Karla Aguilar     | IVT Ride     |
| Liz Santucci      | Caltrans     |
| Kitty Gay         | ICPHD        |
| Angela Delgadillo | ICTC         |

1. Dr. Lang called the meeting to order at 10:01 a.m. **A quorum was present.** Introductions were made.
  - Hybrid meeting.
2. SSTAC Remote Resolution.
  - SSTAC members reviewed the resolution and motioned to approve it as is. (Ceasar, Perez), **Motion Carried.**
  - Required signatures will be collected after the meeting.
3. Minutes were adopted for December 7, 2022. (Perez, Hack), **Motion Carried.**
4. CTSA Reports:

Mr. Aguirre had the following updates:

- The Free Fares Program is hoping to start in about a month or two. Free fares are being provided by Area Agency on Aging.
- The Microtransit program in Calexico is being finalized. This service, Calexico on Demand, is essentially a subsidized uber. The cost is two dollars per trip and one dollar for seniors or a person with disability. This program should start on January 9, 2023 and will be free for a month. Marketing materials have been completed and will be shared with the public.

Mr. Gomez had the following updates:

- Staff attended an event during December; Senior Health Fair in Calexico
- There are new rider guides for IVT and soon IVT MedTrans will have new brochures.
- There's been a rise in IVT Ride and IVT Access services registrations (IVT Access 20-30 Applications received and certified)
- Mr. Gomez asked if any agencies need transit services resources they can reach out to staff to be provided with more.

5. FY 2023-24 Master Needs List, UTN Letter to the hearing Panel Review (DRAFT)

- Mr. Gomez discussed the current Master Needs list and mentioned that changes can be done to the list
- Mr. Aguirre stated that the public hearing will be done as it usually is. The surveys want to be put out for the public as soon as possible. The surveys will be provided in the vehicle and online.
- Dr. Kathleen Lang asked if the new Microtransit service in Calexico has potential to expand or if it is still premature. She points out line number 6 and 7 which states, "Expand Transit Access within the community of Calexico IVT Garnet Line...Imperial IVT Red Line."
- Mr. Aguirre stated that they will monitor the performance in the Calexico service and are looking at opportunities to do an IVT Red Line in Imperial. Multiple conversations have been made with the City of Imperial to see how it would look like.
- Dr. Lang asked if there can be some language made that includes the Microtransit service in Calexico and the potential for expansion, if appropriate.
- Ms. Enz asked regarding the letter, if it is the same time frame to issue the letter. Mr. Aguirre stated that it can be pushed out further. Typically, the hearing is the March or April time frame.
- Mrs. Gay made a comment about the need for transportation that is ever growing with people with disabilities and people with depend on transportation.
- Dr. Lang mentioned that her students noted that transportation and homelessness was something they were mostly worried about.
- Ms. Enz stated that she would like to know the status of the priorities given last year. Mr. Aguirre gave updates on each of the items on the letter.
- An update on the Master Needs List was requested to be sent out to SSTAC members before the next meeting.

6. Transit Operator FY 2022-23 Reports:

Imperial Valley Transit

- Mr. Sanchez mentioned that service is running as usual. There was a free day on December 22, 2022 where any riders can ride for free that day for all services except IVT MedTrans.
- There is a slight increase in ridership as time goes by.

IVT Access

- Ms. Pacheco mentioned that IVT Access did participate in the free day on December 22<sup>nd</sup>.
- Service is running as usual.



#### IVT Ride

- Ms. Aguilar stated that the service is running as usual and mentioned some of the events that IVT Ride participated in the last month
- The service is still providing free fares, sponsored by Area Agency on Aging.

#### IVT MedTrans

- Mr. Guillen mentioned that service has been a little slower than usual, due to some snow days in San Diego.
- Service hours are the same and both buses are available. It is in response to demand.

#### 7. General Discussion

- There was no general discussion.

#### 8. Adjournment

- The meeting adjourned at 10:48 a.m.
- The next meeting will be held on Wednesday, February 1, 2023, at the Imperial County Transportation Commission Office, 1503 N. Imperial Ave., Suite 104, El Centro, CA 92243.

# IMPERIAL COUNTY TRANSPORTATION COMMISSION SOCIAL SERVICE TRANSPORTATION ADVISORY COUNCIL (SSTAC)

## FY 2022-23 MASTER NEEDS LIST:      Identification of Transit Needs

For discussion and planning purposes leading up to annual ICTC Unmet Transit Needs Hearing. The importance of needs will be determined prior to hearing with selected items formally presented to ICTC.

|     |  |                                       |
|-----|--|---------------------------------------|
| 1.  | Improve cleanliness and upkeep at El Centro City area bus stops, and other stops in the region as identified | <b>Inventory Project is Under Way</b> |
| 2.  | Enhance Communication of Available Services  | <b>Inventory Project is Under Way</b> |
| 3.  | Proposed Transit Mobility Summit   | <b>PENDING FUNDING</b>                |
| 4.  | Review of an afternoon “FAST” trip from El Centro to Brawley   | <b>IMPLEMENTED/Demo Phase</b>         |
| 5.  | Review of limited Saturday service to Seeley   | <b>IMPLEMENTED / Demo Phase</b>       |
| 6.  | Expand Transit Access within the community of Calexico IVT Garnet Line                                       | <b>PENDING FUNDING / SRTP YR 10</b>   |
| 7.  | Expand Transit Access within the community of Imperial IVT Red Line  | <b>PENDING FUNDING / SRTP YR 10</b>   |
| 8.  | Review of “FAST” trip from El Centro to Holtville  | <b>IMPLEMENTED/Demo Phase</b>         |
| 9.  | Add an IVC Express route from Calexico to IVC and from IVC to Calexico in the evening after 5:30 p.m.        | <b>PENDING FUNDING / SRTP YR 1</b>    |
| 10. | Provide curb to curb intercity transportation to Seniors (IVT RIDE Northern and Southern Zone)               | <b>PENDING FUNDING/STRP YR 10</b>     |
| 11. | Add bus service and bus stop near El Centro Clinicas de Salud.   | <b>IMPLEMENTED JULY 2021</b>          |
| 12. | Implement mobile ticketing fare option   | <b>PENDING/ONGOING PROCESS</b>        |
|     |  |                                       |

## **SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL**

**Dr. Kathleen Lang, Chairperson**  
**Sarah Enz, Vice-Chairperson**  
**David Aguirre, Secretary**

**1503 N. Imperial Ave., Suite 104**  
**El Centro, CA 92243**  
**(760) 592-4494**

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February 02, 2022

ICTC Unmet Transit Needs Hearing Panel  
Imperial County Transportation Commission  
1503 N. Imperial Ave., Suite 104  
El Centro, CA 92243

Dear Panel Members:

One of the primary responsibilities of the Social Services Transportation Advisory Council (SSTAC) is to advise ICTC on existing public transportation needs. Annually SSTAC delivers a letter report to the Unmet Transit Needs Hearing Panel regarding needs that have or can be, or have not and cannot be met utilizing existing resources.

SSTAC also reviews and evaluates services and needs throughout the year. The following concerns and recommendations include those needs that are unable to be met by SSTAC members through coordination of available services or the use of existing resources.

Therefore, the following general comments are offered for the Fiscal Year 2021-22;

1. SSTAC supports the construction of the transfer terminal that will be located in the City of Calexico.
2. SSTAC continues to express support for the IVT Circulator bus concept which includes the El Centro Blue Line and IVT Green Line, IVT Gold Line in Brawley and proposed IVT Red Line in Imperial and IVT Garnet Line in Calexico.
3. SSTAC expresses support for the continuing efforts to improve cleanliness and upkeep at El Centro City area bus stops, and other stops in the region as identified.
4. SSTAC continues to express support of communication enhancement for the available services (e.g., real-time tracking for fixed-route buses, weather tolerant equipment, etc.)

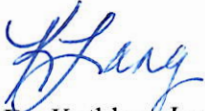
5. SSTAC supports the coordination of a Transit Mobility Summit.

Also, the following issues and concerns are identified for consideration in order of priority for the Fiscal Year 2022-23;

1. Add a mobile ticketing fare option (e.g., passengers, third parties).
2. Provide bus stop improvement (e.g., seating and shade) on Cole Rd. in the City of Calexico, in front of Denny's Diner.
3. Provide curb to curb intercity transportation to Seniors.
4. Add an IVC Express Route from Calexico to IVC and from IVC to Calexico in the evening after 5:30 p.m.

We appreciate the opportunity to participate in the use, evaluation, and delivery of transit services.

Sincerely,



Dr. Kathleen Lang  
Chairperson



| IVT                 | October-22 | November-22 | December-22 | <u>Quarter 2<br/>Total/Avg</u> |
|---------------------|------------|-------------|-------------|--------------------------------|
| PASSENGERS          | 55,154     | 49,888      | 50,115      | 155,157                        |
| PASS/HOUR           | 18.8       | 18.7        | 18          | 18.5                           |
| WHEELCHAIRS         | 257        | 226         | 199         | 682                            |
| BIKES               | 437        | 398         | 458         | 1293                           |
| ON TIME PERFORMANCE | 96.80%     | 97.40%      | 97.21%      | 97.14%                         |

| BLUE LINE           | October-22 | November-22 | December-22 | <u>Quarter 2<br/>Total/Avg</u> |
|---------------------|------------|-------------|-------------|--------------------------------|
| PASSENGERS          | 277        | 273         | 284         | 834                            |
| PASS/HOUR           | 1.9        | 2           | 1.9         | 1.93                           |
| WHEELCHAIRS         | 1          | 2           | 0           | 3                              |
| BIKES               | 0          | 3           | 3           | 6                              |
| ON TIME PERFORMANCE | 99.13%     | 99.17%      | 97.93%      | 98.74%                         |

| GREEN LINE          | October-22 | November-22 | December-22 | <u>Quarter 2<br/>Total/Avg</u> |
|---------------------|------------|-------------|-------------|--------------------------------|
| PASSENGERS          | 350        | 296         | 340         | 986                            |
| PASS/HOUR           | 2.9        | 2.6         | 2.7         | 3                              |
| WHEELCHAIRS         | 6          | 2           | 0           | 8                              |
| BIKES               | 0          | 1           | 0           | 1                              |
| ON TIME PERFORMANCE | 99.87%     | 99.81%      | 99.94%      | 99.87%                         |

| GOLD LINE           | October-22 | November-22 | December-22 | <u>Quarter 2<br/>Total/Avg</u> |
|---------------------|------------|-------------|-------------|--------------------------------|
| PASSENGERS          | 669        | 634         | 626         | 1,929                          |
| PASS/HOUR           | 3.6        | 3.6         | 3.2         | 3.47                           |
| WHEELCHAIRS         | 1          | 1           | 1           | 3                              |
| BIKES               | 0          | 0           | 0           | 0                              |
| ON TIME PERFORMANCE | 96.83%     | 94.32%      | 100.00%     | 97.05%                         |





|                             | <u>Oct-22</u> | <u>Nov-22</u> | <u>Dec-22</u> | <u>Quarter 2<br/>Total/Avg</u> |
|-----------------------------|---------------|---------------|---------------|--------------------------------|
| <b>On Time Performance:</b> | 98%           | 97%           | 98%           | <b>98%</b>                     |
|                             |               |               |               |                                |
| <b>Passenger per Hour:</b>  | 1.62          | 1.45          | 1.44          | <b>1.50</b>                    |
|                             |               |               |               |                                |
| <b>Passenger Count:</b>     | 993           | 763           | 733           | <b>2489</b>                    |
| Weekdays:                   | 939           | 725           | 687           | <b>2351</b>                    |
| Saturday:                   | 51            | 34            | 41            | <b>126</b>                     |
| Sunday:                     | 3             | 4             | 5             | <b>12</b>                      |
|                             |               |               |               |                                |
| <b>Wheelchairs:</b>         | 183           | 128           | 140           | <b>451</b>                     |
|                             |               |               |               |                                |
| <b>No Shows:</b>            | 40            | 41            | 50            | <b>131</b>                     |
|                             |               |               |               |                                |
| <b>Late Cancellations:</b>  | 2             | 4             | 0             | <b>6</b>                       |
|                             |               |               |               |                                |
| <b>NON-ADA Count:</b>       | 19            | 28            | 21            | <b>68</b>                      |



| CITY OF BRAWLEY       |                        |                        |                        |                         |
|-----------------------|------------------------|------------------------|------------------------|-------------------------|
| On Time Performance : | <u>OCT. 22</u><br>99%  | <u>NOV. 22</u><br>100% | <u>DEC. 22</u><br>100% | <u>QUARTER 2</u><br>99% |
| Passenger per Hour:   | <u>1.61</u>            | <u>1.36</u>            | <u>1.25</u>            | <u>1.4</u>              |
| Passenger Count:      | <u>358</u>             | <u>278</u>             | <u>303</u>             | <u>939</u>              |
| Weekdays              | <u>336</u>             | <u>262</u>             | <u>281</u>             | <u>879</u>              |
| Saturday:             | <u>22</u>              | <u>16</u>              | <u>22</u>              | <u>60</u>               |
| Wheelchairs:          | <u>201</u>             | <u>137</u>             | <u>190</u>             | <u>528</u>              |
| No Shows:             | <u>18</u>              | <u>20</u>              | <u>9</u>               | <u>47</u>               |
| Late Cancellations:   | <u>0</u>               | <u>0</u>               | <u>0</u>               | <u>0</u>                |
| CITY OF CALEXICO      |                        |                        |                        |                         |
| On Time Performance : | <u>OCT. 22</u><br>100% | <u>NOV. 22</u><br>100% | <u>DEC. 22</u><br>99%  | <u>QUARTER 2</u><br>99% |
| Passenger per Hour:   | <u>1.62</u>            | <u>1.7</u>             | <u>1.63</u>            | <u>1.7</u>              |
| Passenger Count:      | <u>639</u>             | <u>609</u>             | <u>652</u>             | <u>1900</u>             |
| Weekdays              | <u>559</u>             | <u>514</u>             | <u>595</u>             | <u>1668</u>             |
| Saturday:             | <u>32</u>              | <u>54</u>              | <u>29</u>              | <u>115</u>              |
| Sunday:               | <u>48</u>              | <u>41</u>              | <u>28</u>              | <u>117</u>              |
| Wheelchairs:          | <u>185</u>             | <u>228</u>             | <u>224</u>             | <u>637</u>              |
| No Shows:             | <u>24</u>              | <u>25</u>              | <u>24</u>              | <u>73</u>               |
| Late Cancellations:   | <u>0</u>               | <u>0</u>               | <u>0</u>               | <u>0</u>                |
| CITY OF EL CENTRO     |                        |                        |                        |                         |
| On Time Performance : | <u>OCT. 22</u><br>99%  | <u>NOV. 22</u><br>100% | <u>DEC. 22</u><br>100% | <u>QUARTER 2</u><br>99% |
| Passenger per Hour:   | <u>1.68</u>            | <u>1.52</u>            | <u>1.47</u>            | <u>1.6</u>              |
| Passenger Count:      | <u>943</u>             | <u>831</u>             | <u>858</u>             | <u>2632</u>             |
| Weekdays              | <u>885</u>             | <u>774</u>             | <u>822</u>             | <u>2481</u>             |
| Saturday:             | <u>58</u>              | <u>57</u>              | <u>36</u>              | <u>151</u>              |
| Wheelchairs:          | <u>190</u>             | <u>155</u>             | <u>178</u>             | <u>523</u>              |
| No Shows:             | <u>42</u>              | <u>34</u>              | <u>43</u>              | <u>119</u>              |
| Late Cancellations:   | <u>0</u>               | <u>0</u>               | <u>0</u>               | <u>0</u>                |

| CITY OF HEBER         |                        |                        |                        |                          |
|-----------------------|------------------------|------------------------|------------------------|--------------------------|
| On Time Performance : | <u>OCT. 22</u><br>100% | <u>NOV. 22</u><br>100% | <u>DEC. 22</u><br>99%  | <u>QUARTER 2</u><br>100% |
| Passenger per Hour:   | <u>1.34</u>            | <u>1.11</u>            | <u>0.98</u>            | <u>1.1</u>               |
| Passenger Count:      | <u>154</u>             | <u>120</u>             | <u>105</u>             | <u>379</u>               |
| Weekdays              | <u>154</u>             | <u>120</u>             | <u>105</u>             | <u>379</u>               |
| Wheelchairs:          | <u>5</u>               | <u>9</u>               | <u>5</u>               | <u>19</u>                |
| No Shows:             | <u>4</u>               | <u>12</u>              | <u>9</u>               | <u>25</u>                |
| Late Cancellations:   | <u>0</u>               | <u>0</u>               | <u>0</u>               | <u>0</u>                 |
| CITY OF IMPERIAL      |                        |                        |                        |                          |
| On Time Performance : | <u>OCT. 22</u><br>100% | <u>NOV. 22</u><br>100% | <u>DEC. 22</u><br>100% | <u>QUARTER 2</u><br>100% |
| Passenger per Hour:   | <u>1.25</u>            | <u>1.11</u>            | <u>0.83</u>            | <u>1.1</u>               |
| Passenger Count:      | <u>227</u>             | <u>207</u>             | <u>149</u>             | <u>583</u>               |
| Weekdays              | <u>199</u>             | <u>191</u>             | <u>134</u>             | <u>524</u>               |
| Saturday:             | <u>28</u>              | <u>16</u>              | <u>15</u>              | <u>59</u>                |
| Wheelchairs:          | <u>1</u>               | <u>2</u>               | <u>2</u>               | <u>5</u>                 |
| No Shows:             | <u>7</u>               | <u>8</u>               | <u>8</u>               | <u>23</u>                |
| Late Cancellations:   | <u>0</u>               | <u>0</u>               | <u>0</u>               | <u>0</u>                 |
| CITY OF WESTSHORES    |                        |                        |                        |                          |
| On Time Performance : | <u>OCT. 22</u><br>98%  | <u>NOV. 22</u><br>95%  | <u>DEC. 22</u><br>92%  | <u>QUARTER 2</u><br>95%  |
| Passenger per Hour:   | <u>0.59</u>            | <u>0.65</u>            | <u>0.51</u>            | <u>0.6</u>               |
| Passenger Count:      | <u>37</u>              | <u>42</u>              | <u>34</u>              | <u>113</u>               |
| Tuesday:              | <u>29</u>              | <u>36</u>              | <u>22</u>              | <u>87</u>                |
| Thursday:             | <u>8</u>               | <u>6</u>               | <u>12</u>              | <u>26</u>                |
| Wheelchairs:          | <u>0</u>               | <u>0</u>               | <u>0</u>               | <u>0</u>                 |
| No Shows:             | <u>3</u>               | <u>1</u>               | <u>3</u>               | <u>7</u>                 |
| Late Cancellations:   | <u>0</u>               | <u>0</u>               | <u>0</u>               | <u>0</u>                 |



| <b>FY 22-23 Quarter 1</b>    | <b>Oct-22</b> | <b>Nov-22</b> | <b>Dec-22</b> | <b>Quarter 2 Totals:</b> |             |  |
|------------------------------|---------------|---------------|---------------|--------------------------|-------------|--|
| <b>On Time Performance :</b> | <b>100%</b>   | <b>100%</b>   | <b>100%</b>   |                          | <b>100%</b> |  |
| <b>Passenger per hour:</b>   | <b>0.83</b>   | <b>0.57</b>   | <b>0.53</b>   |                          | <b>0.64</b> |  |
| <b>Passenger Count:</b>      | <b>116</b>    | <b>86</b>     | <b>62</b>     |                          | <b>264</b>  |  |
| <b>Wheelchairs:</b>          | <b>3</b>      | <b>7</b>      | <b>2</b>      |                          | <b>12</b>   |  |
| <b>No Shows:</b>             | <b>4</b>      | <b>3</b>      | <b>2</b>      |                          | <b>9</b>    |  |
| <b>Late Cancellations:</b>   | <b>0</b>      | <b>0</b>      | <b>0</b>      |                          | <b>0</b>    |  |
| <b>Days of Service:</b>      | <b>16</b>     | <b>18</b>     | <b>15</b>     |                          | <b>49</b>   |  |