



1503 N. IMPERIAL AVE., SUITE 104
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February 7, 2024

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) AGENDA

DATE: Wednesday, February 07, 2024

TIME: 10:00 a.m.

LOCATION : ICTC Office
1503 N. Imperial Ave., Suite 104
El Centro, CA 92243

Join Zoom Meeting

<https://us06web.zoom.us/j/86018971847?pwd=dBDSHCpZK1WsTnj0FfbcvxI5VgiKa3.1>

(669) 900-9128

Meeting ID: 860 1897 1847

Passcode: 869709

Chairperson: Sarah Enz

Vice-Chair: Mike Hack

Individuals wishing accessibility accommodations at this meeting, under the Americans with Disabilities Act (ADA), may request such accommodations to aid hearing, visual, or mobility impairment by contacting ICTC offices at (760) 592-4494. Please note that 48 hours advance notice will be necessary to honor your request.

PUBLIC COMMENTS

Any member of the public may address the Committee for a period not to exceed three minutes on any item of interest not on the agenda within the jurisdiction of the Committee. The Committee will listen to all communication, but in compliance with the Brown Act, will not take any actions on items that are not on the agenda.

DISCUSSION/ACTION/INFORMATION ITEMS

1. Introductions
2. Approval of Minutes of January 03, 2024 *ACTION*
3. CTSA Reports *DISCUSSION*
By ICTC Staff Transit Dept.

**CITIES OF BRAWLEY, CALEXICO, CALIPATRIA, EL CENTRO, HOLTVILLE, IMPERIAL, WESTMORLAND,
IMPERIAL IRRIGATION DISTRICT AND COUNTY OF IMPERIAL**

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) AGENDA | 2

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|---|------------------------|
| 4. Transit Operator 2 nd Quarter Reports
<i>By Transdev Staff</i> | INFORMATION/DISCUSSION |
| a. Imperial Valley Transit (IVT) | |
| b. IVT Access | |
| c. IVT Ride | |
| i. Brawley | |
| ii. Calexico | |
| iii. El Centro | |
| iv. Imperial | |
| v. West Shores | |
| d. IVT MedTrans | |
|
 | |
| 5. General Discussion
<i>All</i> | DISCUSSION |
|
 | |
| 6. Adjournment | <i>ACTION</i> |

The next meeting is scheduled for March 06, 2024. For questions or comments, please call Gustavo Gomez at 760-592-4494, or can email at gustavogomez@imperialctc.org .

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SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

MINUTES

January 03, 2024

Present

Voting Attendees:

Mike Hack	Consumer
Kathleen Lang	HealthNet
Raul Cordova	WTC
Karina Leon	Access to Independence
Sarah Enz	Area Agency on Aging (AAA)
Cristina Leal	ARC- Imperial Valley
David Aguirre	CTSA-ICTC
Gustavo Gomez	CTSA-ICTC

Non-Voting Attendees:

Helio Sanchez	IVT
Cesar Sanchez	IVT
Jose Guillen	IVT MedTrans
Karla Pacheco	IVT Access
Karla Aguilar	IVT Ride
Esperanza Avila	ICTC
Katie Luna	ICTC (via zoom)
Maricela Galarza	IVRMA (via zoom)

1. Ms. Enz called the meeting to order at 10:02 a.m. **A quorum was present.**
2. Introductions were made.
 - Hybrid meeting.
3. Minutes were adopted for December 03, 2023 ([Hack](#), [Leon](#)) **Motion Carried.**
4. CTSA Reports:
Mr. Gomez had the following updates:
 - Not too many events in December.
 - New MedTrans Brochures will be going out to local buses and outreach.
 - IVT Ride/Access are continuing to help Alegria with transportation.
 - Planning to attend more outreach events and educate.

- Plan to visit more senior apartments and educate on the different services offered.
- Free fares are being provided by Area Agency on Aging.
- Continuing to assist in sign-ups for IVT Ride and Access via phone and In-person.
- Staff are available for any questions or concerns regarding any of the services.
- Staff is also available to provide brochures and information to any agency that requests it,

Mr. Aguirre had the following updates:

- Design RFP is scheduled to go out soon for the bus stop shelters.
- Calexico ITC Project Grant agreement has finally been signed to start with the FTA. Construction is expected to break ground by June/July 2024
- Possibly grant funds to secure a facility at the east port of entry.
- The UTN survey will be available online very soon, as well as the manual one.

5. FY 2024-25 Master Needs List

- Ms. Enz requested an exploration in bringing Calexico on Demand to other parts of the county.
- Members decided to add it under General Comments.
- A motion was made to except the letter with the removal of number one and adding Calexico on Demand expansion to other areas. (Lang, Hack) **Motion Carried.**

6. Transit Operator FY 2023-24 Reports:

Imperial Valley Transit.

- Services are running busier than usual.
- IVC transit is running great.
- Continuing outreach about services
- Free Faires are still ongoing.

IVT Access

- December has been busier than usual.
- Working with Alegria patients.

IVT Ride

- Services are busier than usual.
- Attending more outreach.
- AAA covering ride charges.

IVT MedTrans

- Services is busier than normal.
- Free fairs until further notice
- Mr. Aguirre stated that MedTrans had its highest month in October. New brochures going out soon.

7. General Discussion

- Dr. Lang stated California Health and Wellness is now called Community Health Plan of Imperial Valley (CHPIV).

8. Adjournment

- The meeting adjourned at 10:25 a.m. (Enz) **Motion Carried**
- The next meeting will be held on Wednesday, February 07, 2024, at the Imperial County Transportation Commission Office, 1503 N. Imperial Ave., Suite 104, El Centro, CA 92243.



IVT	October-23	November-23	December-23	Quarter 2 Total/Avg
PASSENGERS	82,258	73,645	71,115	227,018
PASS/HOUR	27.68	26.75	26.89	27.11
WHEELCHAIRS	248	247	237	732
BIKES	694	598	632	1924
ON TIME PERFORMANCE	95.20%	92.56%	93.32%	93.69%

BLUE LINE	October-23	November-23	December-23	Quarter 2 Total/Avg
PASSENGERS	435	335	326	1,096
PASS/HOUR	2.9	2.3	2.4	2.53
WHEELCHAIRS	0	0	0	0
BIKES	6	2	6	14
ON TIME PERFORMANCE	100.00%	99.24%	100.00%	99.75%

GREEN LINE	October-23	November-23	December-23	Quarter 2 Total/Avg
PASSENGERS	562	543	488	1,593
PASS/HOUR	4.45	4.5	4.25	4.40
WHEELCHAIRS	2	0	2	4
BIKES	2	0	1	3
ON TIME PERFORMANCE	99.09%	99.18%	98.10%	98.79%

GOLD LINE	October-23	November-23	December-23	Quarter 2 Total/Avg
PASSENGERS	880	755	747	2,382
PASS/HOUR	4.5	4	4.2	4.23
WHEELCHAIRS	0	2	0	2
BIKES	13	4	2	19
ON TIME PERFORMANCE	100.00%	100.00%	99.47%	99.82%



	<u>Oct-23</u>	<u>Nov-23</u>	<u>Dec-23</u>	<u>Quarter 2 Total/Avg</u>
On Time Performance:	95%	96%	96%	96%
Passenger per Hour:	1.96	1.79	1.65	1.80
Passenger Count:	1937	1563	1398	4898
Weekdays:	1860	1510	1320	4690
Saturday:	43	21	39	103
Sunday:	34	32	39	105
Wheelchairs:	447	365	365	1177
No Shows:	115	107	98	320
Late Cancellations:	3	0	6	9
NON-ADA Count:	35	55	55	145



CITY OF BRAWLEY				
	<u>OCT. 23</u>	<u>NOV. 23</u>	<u>DEC. 23</u>	<u>QUARTER 2</u>
<u>On Time Performance :</u>	<u>98%</u>	<u>98%</u>	<u>98%</u>	<u>98%</u>
<u>Passenger per Hour:</u>	<u>1.68</u>	<u>1.77</u>	<u>1.53</u>	<u>1.7</u>
<u>Passenger Count:</u>	<u>396</u>	<u>382</u>	<u>330</u>	<u>1108</u>
<u>Weekdays</u>	<u>389</u>	<u>372</u>	<u>322</u>	<u>1083</u>
<u>Saturday:</u>	<u>7</u>	<u>10</u>	<u>8</u>	<u>25</u>
<u>Wheelchairs:</u>	<u>235</u>	<u>221</u>	<u>201</u>	<u>657</u>
<u>No Shows:</u>	<u>23</u>	<u>19</u>	<u>11</u>	<u>53</u>
<u>Late Cancellations:</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
CITY OF CALEXICO				
	<u>OCT. 23</u>	<u>NOV. 23</u>	<u>DEC. 23</u>	<u>QUARTER 2</u>
<u>On Time Performance :</u>	<u>94%</u>	<u>95%</u>	<u>95%</u>	<u>95%</u>
<u>Passenger per Hour:</u>	<u>3.17</u>	<u>3.17</u>	<u>2.78</u>	<u>3.0</u>
<u>Passenger Count:</u>	<u>1766</u>	<u>1585</u>	<u>1475</u>	<u>4826</u>
<u>Weekdays</u>	<u>1654</u>	<u>1482</u>	<u>1363</u>	<u>4499</u>
<u>Saturday:</u>	<u>38</u>	<u>39</u>	<u>40</u>	<u>117</u>
<u>Sunday:</u>	<u>74</u>	<u>64</u>	<u>72</u>	<u>210</u>
<u>Wheelchairs:</u>	<u>373</u>	<u>364</u>	<u>284</u>	<u>1021</u>
<u>No Shows:</u>	<u>103</u>	<u>90</u>	<u>65</u>	<u>258</u>
<u>Late Cancellations:</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
CITY OF EL CENTRO				
	<u>OCT. 23</u>	<u>NOV. 23</u>	<u>DEC. 23</u>	<u>QUARTER 2</u>
<u>On Time Performance :</u>	<u>96%</u>	<u>95%</u>	<u>94%</u>	<u>95%</u>
<u>Passenger per Hour:</u>	<u>1.86</u>	<u>1.83</u>	<u>1.87</u>	<u>1.9</u>
<u>Passenger Count:</u>	<u>1073</u>	<u>950</u>	<u>916</u>	<u>2939</u>
<u>Weekdays</u>	<u>1023</u>	<u>911</u>	<u>864</u>	<u>2798</u>
<u>Saturday:</u>	<u>50</u>	<u>39</u>	<u>52</u>	<u>141</u>
<u>Wheelchairs:</u>	<u>293</u>	<u>226</u>	<u>255</u>	<u>774</u>
<u>No Shows:</u>	<u>53</u>	<u>60</u>	<u>85</u>	<u>198</u>
<u>Late Cancellations:</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>



CITY OF HEBER				
	<u>OCT. 23</u>	<u>NOV. 23</u>	<u>DEC. 23</u>	<u>QUARTER 2</u>
<u>On Time Performance :</u>	<u>99%</u>	<u>97%</u>	<u>96%</u>	<u>97%</u>
<u>Passenger per Hour:</u>	<u>1.45</u>	<u>1.58</u>	<u>1.92</u>	<u>1.7</u>
<u>Passenger Count:</u>	<u>171</u>	<u>187</u>	<u>172</u>	<u>530</u>
<u>Weekdays</u>	<u>171</u>	<u>187</u>	<u>172</u>	<u>530</u>
<u>Wheelchairs:</u>	<u>32</u>	<u>31</u>	<u>53</u>	<u>116</u>
<u>No Shows:</u>	<u>15</u>	<u>13</u>	<u>31</u>	<u>59</u>
<u>Late Cancellations:</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
CITY OF IMPERIAL				
	<u>OCT. 23</u>	<u>NOV. 23</u>	<u>DEC. 23</u>	<u>QUARTER 2</u>
<u>On Time Performance :</u>	<u>97%</u>	<u>88%</u>	<u>93%</u>	<u>93%</u>
<u>Passenger per Hour:</u>	<u>1.34</u>	<u>1.31</u>	<u>1.65</u>	<u>1.4</u>
<u>Passenger Count:</u>	<u>260</u>	<u>219</u>	<u>276</u>	<u>755</u>
<u>Weekdays</u>	<u>235</u>	<u>210</u>	<u>248</u>	<u>693</u>
<u>Saturday:</u>	<u>25</u>	<u>9</u>	<u>28</u>	<u>62</u>
<u>Wheelchairs:</u>	<u>15</u>	<u>48</u>	<u>105</u>	<u>168</u>
<u>No Shows:</u>	<u>14</u>	<u>23</u>	<u>22</u>	<u>59</u>
<u>Late Cancellations:</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
CITY OF WESTSHORES				
	<u>OCT. 23</u>	<u>NOV. 23</u>	<u>DEC. 23</u>	<u>QUARTER 2</u>
<u>On Time Performance :</u>	<u>95%</u>	<u>96%</u>	<u>96%</u>	<u>96%</u>
<u>Passenger per Hour:</u>	<u>1.03</u>	<u>0.76</u>	<u>0.75</u>	<u>0.8</u>
<u>Passenger Count:</u>	<u>78</u>	<u>52</u>	<u>46</u>	<u>176</u>
<u>Tuesday:</u>	<u>54</u>	<u>39</u>	<u>40</u>	<u>133</u>
<u>Thursday:</u>	<u>24</u>	<u>13</u>	<u>6</u>	<u>43</u>
<u>Wheelchairs:</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<u>No Shows:</u>	<u>1</u>	<u>0</u>	<u>2</u>	<u>3</u>
<u>Late Cancellations:</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

IVT MedTrans



FY 23-24 Quarter 1	Oct-23	Nov-23	Dec-23	Quarter 2 Totals:	
On Time Performance :	97%	93%	98%		96%
Passenger per hour:	0.98	1.18	0.97		1.04
Passenger Count:	155	193	124		472
Wheelchairs:	5	5	9		19
No Shows:	9	9	4		22
Late Cancellations:	0	0	0		0
Days of Service:	17	18	15		50