

1503 N. IMPERIAL AVE., SUITE 104 EL CENTRO, CA 92243-2875 PHONE: (760) 592-4494 FAX: (760) 592-4410

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

MINUTES November 01, 2023

<u>Present</u> <u>Voting Attendees:</u>

Kathleen Lang California Health & Wellness

Raul Cordova WTC

Karina Leon Access to Independence

Sarah Enz Area Agency on Aging (AAA)

Cristina Leal ARC- Imperial Valley

Gustavo Gomez CTSA-ICTC

Non-Voting Attendees:

Helio Sanchez IVT Cesar Sanchez IVT

Karla Pacheco IVT Access Karla Aguilar IVT Ride

Priscilla Lopez Workforce & Economic Development

Myra Ibarra Public Health
Maricela Galarza IVRMA
Atenea Leal IVRMA
Clarissa Delgadillo IVRMA
Esperanza Avila ICTC

- 1. Ms. Enz called the meeting to order at 10:05 a.m. A quorum was not present.
- 2. Introductions were made.
 - Hybrid meeting.
- 3. Minutes weren't adopted for September 06, 2023, and October 04, 2023. Motion not Carried.

4. CTSA Reports:

Mr. Gomez had the following updates:

- Attended Westmorland's Health fair on October 06, 2023 giving information on IVT and Access to parents and students.
- October 11, 2023 Senior Day in El Centro. We provided transportation to over 60 Seniors.
- October 25, 2023 Access Independence Research Fair in Elo Centro

- Safety and wellness for Calipatria, providing information about IVT Ride and Access.
- Continuing to assist in sign-ups for IVT Ride and Access via phone and In-person.
- Staff is available for any questions or concerns regarding any of the services.
- Staff is also available to provide brochures and information to any agency that requests it,

5. Review of Agencies' Missions and Clientele:

Ms. Leal, IVRMA, the agency provides;

- The different programs they offer.
- IVRMA implements the Household Hazardous Waste (HHW) Program to provide Imperial County residents the opportunity to dispose of this waste properly, free of charge.
- The Outreach department responds to questions, distributes educational materials and information regarding waste prevention, reuse, repair, composting, and recycling.

Ms. Enz, AAA/Public Administrator Office, the agency provides;

- Offers senior services to 60+ individuals.
- Provides transportation in partnership with ICTC transit services (IVT Ride, IVT Access).
- Offers senior Nutrition sites/ Home delivery meals.
- Is a resource information center for seniors/representatives. The assistance line is always open for individuals with questions about the availability of senior services.
- Offers the AAA-Ombudsman program, advocates for residents that live in long-term care facilities, skilled nursing care facilities, and residential care facilities.
- Offers Payee and public guardian/conservatorship programs for mentally incapacitated individuals.

6. Transit Operator FY 2023-24 Reports:

Imperial Valley Transit

- Mr. Helio presented The Quarter 1 report for the service.
- Services are running busier than usual.
- IVC transit is running great.
- Continuing outreach about services
- Free Faires are still ongoing.

IVT Access

- Ms. Pacheco presented the Quarter 1 report for the service.
- Working with Alegria patients.
- IVC Transit back in service.

IVT Ride

- Ms. Aguilar presented the Quarter 1 report for the service.
- Services are busier than usual.
- Attending more outreach.
- AAA covering ride charges.

IVT MedTrans

- Mr. Helio presented The Quarter 1 report for the service.
- Services is running normal.
- Free fairs until further notice
- Reaching out to Children Hospital for future plans.

- Foundation Mirical Babies to present a Presentation for services.

7. General Discussion

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8. Adjournment

- The meeting adjourned at 10:55 a.m. (Cordova, Leal) Motion Carried
- The next meeting will be held on Wednesday, December 06, 2023, at the Imperial County Transportation Commission Office, 1503 N. Imperial Ave., Suite 104, El Centro, CA 92243.