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SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

MINUTES

October 7, 2020

Present

Voting Attendees:

Ted Ceasar	Consumer
Mike Hack	Consumer
Dr. Kathleen Lang	California Health & Wellness (CH&W)
Mitzi Perez	ARC-IV
Raul Cordova	Work Training Center (WTC)
David Aguirre	CTSA-ICTC
Maricela Galarza	CTSA-ICTC
Gustavo Gomez	CTSA-ICTC
Victor Torres	Imperial Valley College (IVC)
James Dalske	Imperial Valley College (IVC)

Non-Voting Attendees:

Cesar Sanchez	IVT/IVTAccess/IVTRide/IVTMedtrans
Helio Sanchez	IVT
Jose Guillen	IVT MedTrans
Karla Pacheco	IVT Access
Karla Aguilar	IVT Ride

1. Dr. Lang called the meeting to order at 10:00 a.m. **A quorum was present.** Introductions were made.
 - Zoom attendance.
2. Minutes were adopted for September 2, 2020. (Ceasar, Hack), **Motion Carried.**
3. CTSA Reports:
 - Mr. Aguirre had the following updates:
 - The free fares program is boosting ridership for services.
 - ICTC is working on a few projects, fare analysis, coordinated plan, etc.
 - ICTC offices are open remotely for business as usual even though not open to the public. Although if potential passengers come to the office ask about the services or applications staff takes care there needs at the moment to save them a trip.

- Maintenance yard open to the public.

Ms. Galarza had the following updates:

- IVT Access ADA process continues to be conducted remotely. Although some of the passengers that were assigned temporary ID numbers at the beginning of the COVID 19 pandemic are about ready to be expired as they were only given temporary service for 6 months. New extension letters will be sent to extend the temporary service since the ADA process still can't be completed.
- IVT Ride is also registration continues to be conducted remotely. The intakes that were received remotely are being placed in a stack so staff can backtrack at a later time to finish the process. This includes taking a photo and providing passengers with an ID card.

4. Transit 101 Presentation

- ICTC staff presented on Transit 101, all services.
 - Mr. Aguirre clarified that fleet capacity is based on a normal situation. COVID 19 pandemic has reduced at least half of what the normal capacity is.
 - Ms. Galarza encouraged SSTAC members to participate in providing information on their agencies as it is vital to know when referring clients to other resources.
 - Mr. Aguirre added that updates on agencies are essential to help the public with any adjustments made to certain services.
 - Dr. Lang asked if slide 34, upcoming meeting example questions for agencies, can be forwarded to all SSTAC members via email.

5. General Discussion

- Mr. Hack asked if he can be provided with a hard copy of the agenda for the upcoming meetings.
 - Mr. Aguirre stated that staff will provide him with a hard copy whether it's hand-delivered, mailed out, or any other way that it may be convenient for Mr. Hack.
- Mr. Torres introduced Mr. Dalske who will be attending SSTAC representing IVC moving forward. Mr. Torres will no longer be attending SSTAC as he took a new role at IVC.
 - SSTAC members thanked Mr. Torres for his contribution to SSTAC over a couple of years.

6. Adjournment

- The meeting adjourned at 11:25 a.m. ([Torres](#), [Hack](#)), **Motion Carried.**
- The next meeting will be held on Wednesday, November 4, 2020, at the Imperial County Transportation Commission Office, 1503 N. Imperial Ave., Suite 104, El Centro, CA 92243.