



1503 N. IMPERIAL AVE., SUITE 104
EL CENTRO, CA 92243-2875
PHONE: (760) 592-4494
FAX: (760) 592-4410



September 15, 2022

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC) AGENDA

DATE: Friday, September 23, 2022
TIME: 10:00 a.m.
LOCATION: ICTC Offices (Large Conference Room)
1503 N. Imperial Ave., Suite 104
El Centro, CA 92243

Join Zoom Meeting
<https://us06web.zoom.us/j/81273872234?pwd=WjJaSFdRUUNGBXJVeFliazZEVdIhZz09>
Dial In: (669)900-9128
Meeting ID: **812 7387 2234**
Passcode: **164609**

Chairperson: Kathleen Lang Vice-Chair: Sarah Enz

Individuals wishing accessibility accommodations at this meeting, under the Americans with Disabilities Act (ADA), may request such accommodations to aid hearing, visual, or mobility impairment by contacting ICTC offices at (760) 592-4494. Please note that 48 hours of advance notice will be necessary to honor your request.

PUBLIC COMMENTS

Any member of the public may address the Committee for a period not to exceed three minutes on any item of interest, not on the agenda within the jurisdiction of the Committee. The Committee will listen to all communication, but in compliance with the Brown Act, will not take any actions on items that are not on the agenda.

DISCUSSION/ACTION ITEMS

- 1. Introductions
- 1. SSTAC Remote Resolution *ACTION (pgs.3-6)*
Support Documentation
- 2. Approval of Minutes of May 4, 2022 *ACTION (pgs. 7-9)*
- 3. Discussion / Review of SSTAC’s Roles and *PRESENTATION (pgs. 10-15)*
Responsibilities
By ICTC staff

SOCIAL SERVICES TRANSPORTATION COMMITTEE (SSTAC) AGENDA

2

4. Reappointment of Voting Positions *ACTION* (pg. 16)
5. Installation of Officers *ACTION*
6. CTSA Reports
By ICTC Staff *DISCUSSION*
7. Transit Operator Service 4th Quarter Reports *DISCUSSION* (pgs. 17-20)
 - a. Imperial Valley Transit (IVT)
 - b. IVT Access
 - c. IVT Ride
 - d. IVT MedTrans
8. General Discussion *DISCUSSION*
All
9. Adjournment

The next meeting is scheduled for October 5, 2022. For questions or comments, please call Maricela Galarza or Gustavo Gomez at 760-592-4494, or email at maricelagalarza@imperialctc.org gustavogomez@imperialctc.org



COUNTY OF IMPERIAL

PUBLIC HEALTH DEPARTMENT

JANETTE ANGULO, M.P.A.

Director

STEPHEN W. MUNDAY, M.D., M.P.H., M.S.

Health Officer

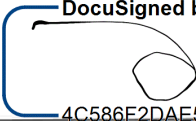
Recommendation Regarding Continued Remote Public Meetings of Governmental Entities in Imperial County.

Issued: September 29, 2021

In light of the continued state of emergency related to COVID-19, the Imperial County Health Officer continues to recommend that public bodies meet remotely to the extent possible, specifically including use of newly enacted Assembly Bill 361 to maintain remote meetings under the Ralph M. Brown Act and similar laws.

Among other reasons, this recommendation is made due to the continued threat of COVID-19 to the community, the unique characteristics of public governmental meetings (such as the increased mixing associated with bringing together people from across the community, the need to enable those who are immunocompromised or unvaccinated to be able to safely continue to fully participate in public governmental meetings, and the challenges with fully ascertaining and ensuring compliance with vaccination and other safety recommendations at such meetings), and the continued increased safety protection that social distancing provides as one means by which to reduce the risk of COVID-19 transmission.

The Imperial County Health Officer will continue to evaluate this recommendation on an ongoing basis, and will communicate when there is no longer such a recommendation with respect to meetings for public bodies.

DocuSigned by:

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Stephen Munday, M.D., MPH
Health Officer



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February 25, 2022

Dr. Kathleen Lang, Chairperson
Social Service Transportation Advisory Committee (SSTAC)
1503 N. Imperial Ave., Suite 104
El Centro, CA 92243

SUBJECT: Resolution authorizing remote teleconference meetings in accordance with Assembly Bill (AB) 361

Dear Chairperson and SSTAC Members:

ICTC has been conducting remote public meetings since the beginning of the COVID-19 pandemic in compliance with Governor's Orders N-29-20 and N-08-21. Governor's Orders N-29-20 and N-08-21 suspended the Ralph M. Brown Act's requirements for teleconferencing.

AB 361 will authorize a local agency to use teleconferencing without complying with the teleconferencing requirements imposed by the Ralph M. Brown Act when a legislative body of a local agency holds a meeting during a declared state of emergency. If ICTC wishes to continue to offer a remote meeting option and to comply with AB 361, ICTC will need to adopt a resolution authorizing ICTC to host teleconference meetings in accordance with AB 361, if the Governor's declaration of a statewide emergency continues.

With ICTC Counsel's direction, the Executive Director forwards this item to SSTAC for review and approval after public comment, if any:

1. Approve the resolution of the Imperial County Transportation Commission authorizing remote meetings in accordance with the provisions of the State Assembly Bill (AB) 361.
2. Authorize the Chairperson to sign the resolution.

Sincerely,

A handwritten signature in blue ink, appearing to read 'D. Aguirre', is written over a light blue horizontal line.

DAVID AGUIRRE
Interim Executive Director

Attachments

MB/mg

**CITIES OF BRAWLEY, CALEXICO, CALIPATRIA, EL CENTRO, HOLTVILLE, IMPERIAL, WESTMORLAND,
IMPERIAL IRRIGATION DISTRICT AND COUNTY OF IMPERIAL**

**RESOLUTION OF THE IMPERIAL COUNTY TRANSPORTATION COMMISSION
AUTHORIZING REMOTE MEETINGS IN ACCORDANCE WITH THE PROVISIONS
OF STATE ASSEMBLY BILL 361.**

RESOLUTION NO. _____

WHEREAS, the County of Imperial is committed to preserving and nurturing public access and participation in meetings of the Imperial County Transportation Commission and other public meetings subject to the Ralph M. Brown Act (“Brown Act”); and

WHEREAS, with the adoption of State Assembly Bill 361 (“AB 361”), section 54963(e) of the California Government Code was amended to make provisions for remote teleconferencing participation in meetings by members of a local legislative body, without compliance with the requirements of 54953(b)(3) of the California Government Code, subject to the existence of certain conditions; and

WHEREAS, a required condition is that a state of emergency is declared by the Governor pursuant to section 8625 of the California Government Code, proclaiming the existence of conditions of disaster or of extreme peril to the safety of persons and property within the state caused by conditions as described in section 8558 of the California Government Code; and

WHEREAS, on March 4, 2020, the Governor proclaimed pursuant to his authority under 8625 of the California Government Code, that a state of emergency exists with regard to the novel coronavirus (a disease now known as COVID-19); and

WHEREAS, on June 4, 2021, the Governor clarified that the “reopening” of California on June 15, 2021 did not include any change to the proclaimed state of emergency or the powers exercised thereunder; and

WHEREAS, as of the date of this Resolution, neither the Governor nor the Legislature have exercised their respective powers pursuant to section 8629 of the California Government Code to lift the state of emergency, either by proclamation or by concurrent resolution in the State Legislature; and

WHEREAS, the Local Health Officer for the County of Imperial has recommended that the local legislative bodies that are subject to the Brown Act continue to meet remotely when possible, and that social distancing continues to provide a means by which to reduce the transmission of COVID-19; and

WHEREAS, Imperial County Transportation Commission believes that it is in the best interest of the public to continue holding remote meetings during the existing state of emergency in accordance with the requirements of AB 361.

NOW, THEREFORE, the Imperial County Transportation Commission resolves as follows:

- (1) The Recitals set forth above are true and correct and are incorporated into this Resolution by this reference.
- (2) A proclaimed state of emergency exists as a result of the COVID-19 pandemic.
- (3) The Local Health Officer recommends that all local legislative bodies local legislative bodies that are subject to the Brown Act continue to meet remotely when possible, and that social distancing continues to provide a means by which to reduce the transmission of COVID-19
- (4) The staff of the Imperial County Transportation Commission are hereby authorized and directed to take all actions necessary to carry out the intent and purpose of this Resolution, including implementing social distancing measures at meetings, and conducting meetings in accordance with section 54953(e) of the California Government Code, and other applicable provisions of the Brown Act.
- (5) This Resolution shall take effect immediately upon its adoption and shall be effective until the earlier of thirty (30) days from adoption of the Resolution or such time the Imperial County Transportation Commission takes action to extend the time during which it may continue to meet remotely without compliance with section 54953(b)(3) of the California Government Code.

PASSED AND ADOPTED by the Imperial County Transportation Commission, County of Imperial, State of California, this 23rd day of SEPTEMBER 2022, by the following roll call vote:

Chair of the SSTAC

ATTEST:

CRISTI LERMA
Clerk



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SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

DRAFT MINUTES

May 4, 2022

Present

Voting Attendees:

Ted Ceasar	Consumer
Sarah Enz	Area Agency on Aging (AAA)
Kathleen Lang	California Health & Wellness (CH&W)
Mitzi Perez	ARC-IV
Karen Teran	Access to Independence
David Aguirre	CTSA-ICTC
Maricela Galarza	CTSA-ICTC
Gustavo Gomez	CTSA-ICTC

Non-Voting Attendees:

Cesar Sanchez	IVT/IVTAccess/IVTRide/IVTMedtrans
Helio Sanchez	IVT
Jose Guillen	IVT MedTrans
Karla Pacheco	IVT Access
Liz Santucci	Caltrans

1. Dr. Lang called the meeting to order at 10:03 a.m. **A quorum was present.** Introductions were made.
 - Hybrid meeting.
2. SSTAC Remote Resolution.
 - Ms. Galarza explained the purpose of the implementation of the resolution. The resolution will be required for this meeting and future meetings until further notice.
 - SSTAC members reviewed the resolution and motioned to approve it as is. (Perez, Teran), **Motion Carried.**
 - Required signatures will be collected after the meeting.
 - Mr. Aguirre asked members of SSTAC if they wish to begin attending in person or continue through the hybrid method.
 - The majority of SSTAC members voted to continue through the hybrid attendance method.
3. Minutes were adopted for April 6, 2022. (Teran, Perez), **Motion Carried.**

4. CTSA Reports:

Mr. Aguirre had the following updates:

- The Calexico Intermodal Transportation Center (ITC) design is complete. ICTC is working on securing funding for the construction of the project. In addition, the staff is currently looking for the right-a-way acquisition for the project, it is expected to be a long process.
- The free fares program ended on March 31, 2022. ICTC is pursuing another grant to possibly re-implement the free fare program for an additional 8 months. The governor is passing a bill that would potentially provide an additional three months of free fares so ICTC will keep an eye out for that opportunity. This program has projected a benefit to the community, thus ICTC will continue to pursue this opportunity.
- The Unmet Transit Needs Hearing was conducted on April 12, 2022, items that were covered during the meeting will be further discussed on item 5 along with the findings.

Mr. Gomez had the following updates:

- There were about 20-25 certifications for IVT Access.
- IVT Access and IVT Ride continue to be remotely conducted, but the public does have the option to come to the office to sign up for IVT Ride or pick up an application for IVT Access.
- Staff is available to provide presentations, training, or provide any information to agencies.

Ms. Galarza had the following updates:

- If any agencies need any service brochures or rider's guide please contact Mobility staff.
 - Ms. Teran stated that her agency needs a rider's guide. Ms. Teran announced that Access to Independence is offering bus tickets to individuals with disabilities and seniors. Ms. Teran asked if members of SSTAC knew any individuals that follow the mentioned population please refer them.
 - Mr. Aguirre mentioned that ICTC is working on an updated version of the riders' guide which includes different formatting and will be in color. The current riders guide is only in black and white and has not been redesigned for a long time. ICTC is also working on an updated version of the IVT Access brochure.

5. UTN 2022-23 Findings; SSTAC UTN Findings Letter:

- Mr. Aguirre stated that the UTN 2022-23 process was completed. ICTC received several comments, more than in previous years. There are plans to continue providing the survey portion of the process, but the hearing will be conducted in person in the upcoming year.
- The priority list of four items is proposed to be prioritized by ICTC and will be submitted to the commission board in the upcoming meeting. Mr. Aguirre opened it up for discussion on the priority list.
- Ms. Teran proposed a change in the letter, "Clinicas de Salud" to be changed to the new organization's name "Innercare".
- SSTAC members decided to rework the sentences after the priority list on the UTN Findings letter to state "SSTAC supported, and would like to acknowledge the expansion of the IVT Blue Line route to include the inner care clinic facility. SSTAC will continue to coordinate with the City of El Centro pertaining to enhanced infrastructure at the bus stop."
- SSTAC members agreed to move down the item pertaining to mobile ticketing to number four. Thus moving the rest of the items up in the priority list;
 - Priority 1 now pertains to bus stop improvement in Calexico.
 - Priority 2 now pertains to curb-to-curb intercity services for seniors.
 - Priority 3 now pertains to adding an afternoon IVC express route from Calexico to IVC and vice versa.
 - Priority 4 now pertains to mobile ticketing.

- All changes will be made to the UTN Findings Letter. (Teran, Perez), **Motioned Carried.**
- The signature of the SSTAC chair will be obtained after the meeting.

6. Transit Operator 3rd Quarter Reports:

Imperial Valley Transit

Mr. H. Sanchez had the following updates;

- Mr. H. Sanchez presented the 3rd quarter service reports.
- The service began to charge fares again on April 1st and there was some resistance from passengers. Numbers did drop but not significantly. Next quarter there will expected drop in passengers.
- Construction situations do occur and service adjusts as needed, such as to bus stops.
 - Mr. Aguirre stated that the passenger count is at 85% of what it was pre-pandemic and numbers keep getting better. Last month there was a mask removal based on TSA, but ICTC kept the mask mandate following suit with FTA. Currently, the mask mandate for FTA was relieved, therefore it is no longer mandated to wear masks on IV Transit. Although, it is we still highly recommend it on our services.

IVT Access

Ms. Pacheco had the following updates;

- Ms. Pacheco presented the 3rd quarter service reports.

IVT Ride

Ms. Aguilar had the following updates;

- Ms. Aguilar presented the 3rd quarter service reports.
- The service is still receiving funds from AAA to provide free rides to seniors. These funds will continue to be provided until expended.

IVT MedTrans

Mr. Guillen had the following updates;

- Mr. Guillen presented the 3rd quarter service reports.
- There has been a little increase in the service and it might be due to the inclusion in the free fare program.
- Looking forward to going to San Diego with Mr. Gomez and seeing how things are going concerning medical facilities protocols. If waiting areas open up then it might help ridership.
- The service has one bus going out to San Diego due to demand. Service is still fully operational with two buses but adjustments to resources are done due to low demand.


7. General Discussion

- SSTAC members voted to go dark for June, July, and August unless there is a necessity to have a meeting.

8. Adjournment

- The meeting adjourned at 10:47 a.m. (Lang), **Motion Carried.**
- The next meeting will be held on Wednesday, September 7, 2022, at the Imperial County Transportation Commission Office, 1503 N. Imperial Ave., Suite 104, El Centro, CA 92243

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL (SSTAC)



September 7, 2022
ICTC Offices
1503 N. Imperial Ave, Suite #104
El Centro, CA 92243



SSTAC's "Charge"

- California Public Utilities Code (PUC) 99238
- Participate in identification of transit needs including unmet transit needs which are Reasonable to Meet
- Annually review and recommend action by the ICTC through the Unmet Transit Needs Hearing process
 - No Unmet Transit Needs
 - No Unmet Transit Needs which are Reasonable to Meet
 - There are Unmet Transit Needs which are Reasonable to Meet
- Advise RTPA on any major transit issues, including coordination and consolidation of specialized transportation services



SSTAC'S MEMBERSHIP

Section A refers to Appointed Membership:

- Parental School Users age 60 and over (1)
- Potential Senior Users who is disabled (1)
- Representatives from local social service providers for seniors, including one who is a caregiver/kinship caregiver (2)*
- Representatives from local social service providers for the disabled, including one who is a caregiver/kinship caregiver (2)*
- Representative of a local social service provider for persons with limited means (1) *
- Local reps from the GSA (2)
- The transportation planning agency may appoint additional members in accordance with the procedure prescribed in subsection (b) of PUC 99238.
- At-large seats

* If more than 2

SSTAC'S MEMBERSHIP

VOLUNTEER

Members are appointed by the Council
 Members serve a three-year period
 Attendance record and votes are necessary in the absence of the Primary Appointees

SSTAC'S MEMBERSHIP

Section B refers to Non-Voting Technical Resource members

- Public Transit Providers
- Private Transit Providers
- CALTRANS
- Interested Parties and Advocates
- Others

GET INVOLVED

NOMINATE!

SSTAC Officers

Officers are nominated for terms from voting membership for one-year terms

- Chairperson
- Vice Chairperson
- Secretary (B. D. staff)

(Agendas, agendas, minutes, etc.)

**CONSOLIDATED
TRANSPORTATION
SERVICES AGENCY
(CTSA)**

The Consolidated Transportation Services Agency (CTSA) works to expand the availability and use of specialized transportation services. The CTSA serves as an information resource for specialized transportation providers and provides technical assistance and public outreach to increase awareness of specialized transportation options.

**ICTC's TRANSIT focus for
FY 2022-23**

- SECURE ADDITIONAL FUNDS FOR THE LEASE PROGRAM FOR TRANSIT SERVICES
- CONTINUE EXPANDING SERVICE FOR THE EXPRESS TRIP FOR THE AGENCIES INTERNATIONAL TRANSPORTATION CENTER
- EVALUATE THE FEASIBILITY OF A TRAVEL PROGRAM FOR THE TRANSIT SERVICES OF THE NEW SERVICE
- IMPLEMENTATION AND ONGOING MAINTENANCE, OPERATIONS AND ADMINISTRATION (MOA)
- ACQUISITION OF NEW POINTING SOFTWARE
- EVALUATE AUTOMATIC VEHICLE IDENTIFICATION (AVI) FOR THE IMPLEMENTATION OF AUTOMATIC VEHICLE IDENTIFICATION (AVI) UPGRADES

**ICTC's TRANSIT focus for
FY 2022-23**

- SAFETY PROGRAM MORE OF HEALTH AND SAFETY COORDINATION DURING TO CONTINUE TO REGISTRATION
- EVALUATION OF ALL ITS SERVICES (E.G. BUS STOPS)
- EVALUATE THE DEVELOPMENT OF THE NEW UTILITY SERVICE
- CONTINUE THE ADA RECERTIFICATION PROCESS
- RESEARCH AND ANALYZE NEW POSSIBLE TRUCK ISSUES FOR THE AGENCY
- CONTINUE WITH THE ADA CERTIFICATION PROCESS



OCTOBER 5, 2022


Transit 101

- Review of Transit Services
- Imperial Valley Transit (IVT)
- IVT Access
- IVT RIDD
- IVT ModTrans
- Review of Specialized Transportation Operators
- Static Display of Transit Vehicles

NOVEMBER 2, 2022

Review of Agencies' Missions and Clientele; Transportation Provided; and, Perceived Transportation Gaps/Needs

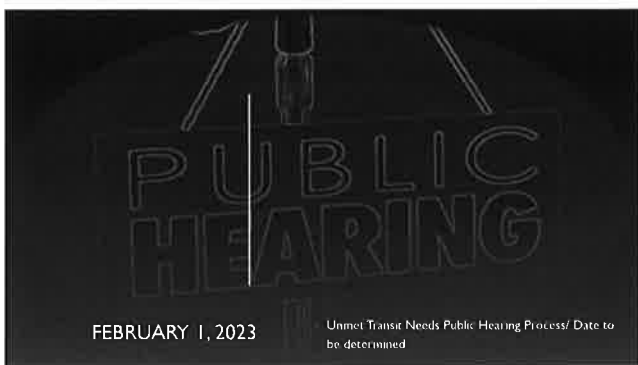


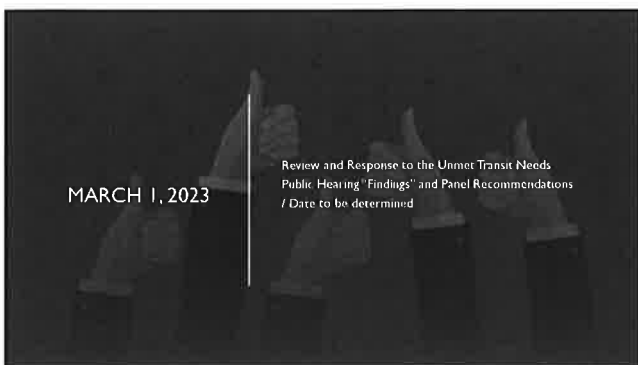


DECEMBER 7, 2022

- Identification of Transportation Gaps/Needs
- Review of Potential Transportation Solutions
- Review of ICTC's Definition of "Reasonable to Meet" and "Unmet Transit Need"
- Identification of Unmet Transit Needs









SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL OF IMPERIAL COUNTY

	CATEGORY	VOTING MEMBER	TERM START M/YR	TERM END M/YR	ALTERNATE
1.	One (1) Potential Transit User, age 60+	TED CEASAR El Centro	NOV. 20	NOV. 23	VACANT
2.	One (1) Potential Transit User, with Disability or his/her parent	MIKE HACK El Centro	NOV. 20	NOV. 20	VACANT
3.	Two (2) Service Providers for Seniors, Include Transit Provider if Exists	SARAH ENZ Area Agency on Aging RAUL CORDOVA Work Training Center	NOV. 19	NOV. 22	VACANT VACANT
4.	Three (3) Service Providers for the Disabled, Include Transit Provider if Exists	KAREN TERAN Access to Independence JAMES DALSKÉ Imperial Valley College RAMON AGUIRRE/MITZI/ERIKA ARC	NOV. 21 NOV. 21 NOV. 19	NOV. 24 NOV. 24 NOV. 22	LORENA ARAMBULA Regional Center MICHELLE SOTO CCS - California Childrens' Services
5.	Two (2) Service Providers for Limited Means	ALFONSO VARELA I.C. Public Authority/IHSS DR. KATHLEEN LANG California Health & Wellness	NOV. 21	NOV. 24	JOHN GRASS IC Behavioral Health AGUSTIN URBINA CALWORKS
6.	Two (2) Consolidated Transportation Service Agency (CTSA)	DAVID AGUIRRE ICTC GUSTAVO GOMEZ ICTC	NOV. 20 NOV. 21	NOV. 23 NOV. 24	MARICELA GALARZA ICTC MARK BAZA ICTC
Non-Voting Technical Resource Members					
	NAME	PROGRAM\ SERVICE			COMPANY/AGENCY
1.	CESAR SANCHEZ;HELIO SANCHEZ;KARLA PACHECO;KARLA	Imperial Valley Transit/ IVT ACCESS/ IVT RIDE/ IVT			First Transit
2.	SETH CUTTER / LIZ	CALTRANS			CALTRANS
3.	SHELLY KREGER	YCAT Turquoise Routes			YCIPTA
4.	DAVID SALGADO	SCAG			SCAG



IVT	April-22	May-22	June-22	<u>Quarter 4 Total/Avg</u>
PASSENGERS	43,998	44,945	41,466	130,409
PASS/HOUR	15.71	15.78	14.39	15.29
WHEELCHAIRS	203	214	231	648
BIKES	429	413	478	1,320
ON TIME PERFORMANCE	97.97%	97.55%	97.57%	97.70%

BLUE LINE	April-22	May-22	June-22	<u>Quarter 4 Total/Avg</u>
PASSENGERS	228	239	196	663
PASS/HOUR	1.6	1.7	1.3	1.53
WHEELCHAIRS	1	2	1	4
BIKES	1	0	5	6
ON TIME PERFORMANCE	100.00%	99.59%	99.17%	99.59%

GREEN LINE	April-22	May-22	June-22	<u>Quarter 4 Total/Avg</u>
PASSENGERS	293	271	263	827
PASS/HOUR	2.43	2.25	2.08	2.25
WHEELCHAIRS	0	0	3	3
BIKES	1	1	3	5
ON TIME PERFORMANCE	100.00%	100.00%	99.94%	99.98%

GOLD LINE	April-22	May-22	June-22	<u>Quarter 4 Total/Avg</u>
PASSENGERS	566	568	605	1,739
PASS/HOUR	3	3	3.1	3.03
WHEELCHAIRS	4	7	12	23
BIKES	2	3	0	5
ON TIME PERFORMANCE	99.60%	100.00%	99.62%	99.74%





	<u>Apr-22</u>	<u>May-22</u>	<u>Jun-22</u>	<u>Quarter 3 Total/Avg</u>
On Time Performance :	96%	96%	96%	96%
Passenger per Hour:	1.59	1.57	1.72	1.63
Passenger Count:	885	840	912	2637
Weekdays:	830	794	866	2490
Saturday:	41	34	41	116
Sunday:	14	12	5	31
Wheelchairs:	124	159	172	455
No Shows:	36	49	47	132
Late Cancellations:	8	1	2	11
NON-ADA Count:	18	26	18	62



CITY OF BRAWLEY				
	Apr-22	May-22	Jun-22	QUARTER 4
On Time Performance :	<u>100%</u>	<u>99%</u>	<u>99%</u>	<u>99%</u>
Passenger per Hour:	<u>1.22</u>	<u>1.47</u>	<u>1.49</u>	<u>1.4</u>
Passenger Count:	<u>272</u>	<u>336</u>	<u>347</u>	<u>955</u>
Weekdays	<u>253</u>	<u>318</u>	<u>323</u>	<u>894</u>
Saturday:	<u>19</u>	<u>18</u>	<u>24</u>	<u>61</u>
Wheelchairs:	<u>134</u>	<u>152</u>	<u>169</u>	<u>455</u>
No Shows:	<u>9</u>	<u>11</u>	<u>10</u>	<u>30</u>
Late Cancellations:	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
CITY OF CALEXICO				
	Apr-22	May-22	Jun-22	QUARTER 4
On Time Performance :	<u>99%</u>	<u>100%</u>	<u>100%</u>	<u>100%</u>
Passenger per Hour:	<u>1.48</u>	<u>1.55</u>	<u>1.46</u>	<u>1.5</u>
Passenger Count:	<u>578</u>	<u>623</u>	<u>568</u>	<u>1769</u>
Weekdays	<u>515</u>	<u>550</u>	<u>499</u>	<u>1564</u>
Saturday:	<u>40</u>	<u>37</u>	<u>36</u>	<u>113</u>
Sunday:	<u>23</u>	<u>36</u>	<u>33</u>	<u>92</u>
Wheelchairs:	<u>161</u>	<u>159</u>	<u>174</u>	<u>494</u>
No Shows:	<u>27</u>	<u>29</u>	<u>31</u>	<u>87</u>
Late Cancellations:	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
CITY OF EL CENTRO				
	Apr-22	May-22	Jun-22	QUARTER 4
On Time Performance :	<u>100%</u>	<u>100%</u>	<u>100%</u>	<u>100%</u>
Passenger per Hour:	<u>1.67</u>	<u>1.82</u>	<u>1.78</u>	<u>1.8</u>
Passenger Count:	<u>953</u>	<u>1003</u>	<u>1026</u>	<u>2982</u>
Weekdays	<u>889</u>	<u>948</u>	<u>968</u>	<u>2805</u>
Saturday:	<u>64</u>	<u>55</u>	<u>58</u>	<u>177</u>
Wheelchairs:	<u>253</u>	<u>213</u>	<u>231</u>	<u>697</u>
No Shows:	<u>30</u>	<u>45</u>	<u>44</u>	<u>119</u>
Late Cancellations:	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

CITY OF IMPERIAL				
	Apr-22	May-22	Jun-22	QUARTER 4
On Time Performance :	<u>100%</u>	<u>99%</u>	<u>100%</u>	<u>99%</u>
Passenger per Hour:	<u>1.11</u>	<u>1.27</u>	<u>1.19</u>	<u>1.2</u>
Passenger Count:	<u>194</u>	<u>226</u>	<u>207</u>	<u>627</u>
Weekdays	<u>171</u>	<u>207</u>	<u>188</u>	<u>566</u>
Saturday:	<u>23</u>	<u>19</u>	<u>19</u>	<u>61</u>
Wheelchairs:	<u>7</u>	<u>7</u>	<u>3</u>	<u>17</u>
No Shows:	<u>7</u>	<u>5</u>	<u>4</u>	<u>16</u>
Late Cancellations:	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
CITY OF WESTSHORES				
	Apr-22	May-22	Jun-22	QUARTER 4
On Time Performance :	<u>93%</u>	<u>100%</u>	<u>97%</u>	<u>97%</u>
Passenger per Hour:	<u>0.65</u>	<u>0.58</u>	<u>0.5</u>	<u>0.6</u>
Passenger Count:	<u>40</u>	<u>42</u>	<u>35</u>	<u>117</u>
Tuesday:	<u>24</u>	<u>28</u>	<u>23</u>	<u>75</u>
Thursday:	<u>16</u>	<u>14</u>	<u>12</u>	<u>42</u>
Wheelchairs:	<u>0</u>	<u>2</u>	<u>0</u>	<u>2</u>
No Shows:	<u>2</u>	<u>2</u>	<u>1</u>	<u>5</u>
Late Cancellations:	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
CITY OF HEBER				
	Apr-22	May-22	Jun-22	QUARTER 4
On Time Performance :	<u>100%</u>	<u>100%</u>	<u>100%</u>	<u>100%</u>
Passenger per Hour:	<u>1.29</u>	<u>1.71</u>	<u>1.33</u>	<u>1.4</u>
Passenger Count:	<u>145</u>	<u>195</u>	<u>157</u>	<u>497</u>
Weekdays	<u>145</u>	<u>195</u>	<u>157</u>	<u>497</u>
Wheelchairs:	<u>3</u>	<u>9</u>	<u>13</u>	<u>25</u>
No Shows:	<u>4</u>	<u>4</u>	<u>11</u>	<u>19</u>
Late Cancellations:	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

IVT MedTrans



FY 21-22 Quarter 4	Apr-22	May-22	Jun-22	Quarter 4 Totals:	
On Time Performance :	100%	100%	100%		100%
Passenger per hour:	0.75	0.83	0.51		0.70
Passenger Count:	115	153	88		356
Wheelchairs:	3	2	0		5
No Shows:	4	0	2		6
Late Cancellations:	0	0	0		0
Days of Service:	15	17	17		49