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April 28, 2017

## **SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL AGENDA**

**DATE:** Wednesday, May 3, 2017  
**TIME:** 10:00 a.m.  
**LOCATION:** ICTC Offices  
1405 N. Imperial Ave., Suite 1  
El Centro, CA 92243

Chairperson: Leticia Zuno

Vice-Chair: Mike Hack

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Individuals wishing accessibility accommodations at this meeting, under the Americans with Disabilities Act (ADA), may request such accommodations to aid hearing, visual, or mobility impairment by contacting ICTC offices at (760) 592-4494. Please note that 48 hours advance notice will be necessary to honor your request.

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### **PUBLIC COMMENTS**

Any member of the public may address the Committee for a period not to exceed three minutes on any item of interest not on the agenda within the jurisdiction of the Committee. The Committee will listen to all communication, but in compliance with the Brown Act, will not take any actions on items that are not on the agenda.

### **DISCUSSION/ACTION ITEMS**

1. Introductions
2. Approval of Minutes of April 5, 2017 *ACTION*
3. CTSA Reports DISCUSSION  
*By ICTC Staff*
4. Transit Operator Reports DISCUSSION
  - a. Imperial Valley Transit (IVT)
  - b. IVT Access
  - c. IVT Ride
    - i. Brawley
    - ii. Calexico
    - iii. El Centro
    - iv. Imperial
    - v. West Shores
  - d. IVT MedTrans

**CITIES OF BRAWLEY, CALEXICO, CALIPATRIA, EL CENTRO, HOLTVILLE, IMPERIAL, WESTMORLAND,  
IMPERIAL IRRIGATION DISTRICT AND COUNTY OF IMPERIAL**

5. General Discussion  
*All*

DISCUSSION

6. Adjournment

The next meeting is scheduled for June 7, 2017. For questions or comments, please call Cristi Lerma 760-592-4494, or email at [crستيرlerma@imperialctc.org](mailto:crستيرlerma@imperialctc.org).



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**SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL**

**MINUTES**

April 5, 2017

Present

Voting Attendees:

Michael L. Hack – Vice-Chair	Consumer
Rosie Blankenship	Area Agency on Aging
Mitzi Perez	ARC – Imperial Valley
Lorena Arambula	San Diego Regional Center
Angie Pena	Work Training Center
Kathi Williams	CTSA – ICTC
David Aguirre	CTSA – ICTC

Non-Voting Attendees:

Raul Martinez	Imperial County Public Health
Guillermo Gonzalez	ICTC
Cristi Lerma	ICTC
Orlando Johnson	211 Imperial
Flavio Vargas	IVT/IVT Access/IVT Ride/IVT MedTrans
Cesar Sanchez	IVT/IVT Access/IVT Ride/IVT MedTrans
Narcisa Silva	IVT/IVT Access/IVT Ride/IVT MedTrans
Karla Pacheco	IVT/IVT Access/IVT Ride/IVT MedTrans
Helio Sanchez	IVT/IVT Access/IVT Ride/IVT MedTrans

1. Mr. Hack called the meeting to order at 10:09 a.m. A quorum was present. Introductions were made.
2. Minutes adopted for April 5, 2017. **(Williams/Hack) Motion Carried.**
3. FY 2017-18 UTN “Findings” Letter of Response

Ms. Williams stated that on March 9, 2017, the UTN panel reconvened to consider the verbal and written testimony, and staff recommendations. After discussion of the analysis portion, the Panel developed the “Findings” regarding public transit services for FY 2017-2018. These “Findings” assist in the determination of the service levels to be provided and consequently guide the FY 2017-18 ICTC Transit Financing Plan and work program activities identified in the “Findings.”

After review of testimony by ICTC staff, no new requests were found to be “reasonable” to meet at this time, and were presented to the panel members as such.

Due to this determination, SSTAC members were in consensus that the following be stated in the “Response Letter” to the Commission:

*“It is the interest of the SSTAC that should funding be identified for FY 2017-18 or subsequent years that the following issues and concerns in order of priority be reconsidered as “Reasonable to Meet”:*

- *Allow IVT RIDE to provide transportation services to Seniors to congregate meal sites in Heber from June to September.*
- *Add an IVC Express Route from Calexico to IVC and from IVC to Calexico in the evening after 5:30 p.m.*
- *Review of a proposed Transit Mobility Summit.”*

A motion was made by [Arambula](#) and seconded by [Perez](#), **Motion Carried.**

#### 4. CTSA Reports:

Mr. Aguirre had the following announcement(s):

- The TDA Performance Auditors, Derek Wong and Rick Williams, who review transit and ICTC’s performance every three years, should be contacting several SSTAC members.
- ICTC is finalizing the contract for the “Regional Bus Stop Inventory, Signage Replacement and Technology Assessment” project. The requested services will provide ICTC with a comprehensive bus stop inventory inclusive of an assessment of supporting infrastructure, uniform bus stop signage and recommendations for technology based upgrades pertaining to real time route and schedule service information and kiosk upgrades. The project goal is to have an inventory database and assessment for use by ICTC and its member agencies, and that can be used to acquire and prioritize funding for future infrastructure and facility/equipment improvements.
- Staff will be attending a transit planning training in Tucson, Arizona. It’ll be a good opportunity for networking.

Mr. Gonzalez had the following announcement(s):

- Mr. Gonzalez thanked all who provided ICTC and ARC-IV with a letter of support for the FTA 5310 grant submittals. Both grants were accepted and are under review.
- Mr. Gonzalez traveled to San Diego recently and visited MTS and shadowed their ADA department. He also visited UCSD Medical department and set up a vendor account for IVT MedTrans.
- IVC’s transition fair provided staff with networking opportunities with Molina Healthcare.

#### 5. Transit Operator Reports

- Imperial Valley Transit: Updates were given by Mr. Sanchez for the month of March
  - Gold Line: 58 average passengers per day
  - Saturdays: 1146 average passengers per Saturday
  - Sundays: 410 average passengers per Sunday
  - IVT: Morning, 6 trips at 38 average passengers per trip; Evening, 5 trips at 43 average passengers per trip
  - Holtville Fast: 0 passengers
  - Brawley Fast: 17 total passengers
  - Thursdays to Bombay Beach/Slab City: average 3 passengers per day
- IVT Access: Updates were given by Ms. Pacheco for the month of March
  - On time performance was 96%
  - No Shows: 112
  - Wheelchairs: 799
  - Passenger Count: 3,148
  - Weekdays: 132 passengers per week day
  - Saturdays: 15 per Saturday
  - Sundays: 10 per Sunday
  - Late Cancellations: 16
  - IVT Access is 3 times the regular fare to the general public but cannot displace a

disabled person.

- IVT Ride – Updates were given by Ms. Montemayor for the month of March
  - i. City of Brawley
    - 60 or older or disabled can use this service with an ID card
    - Passenger per revenue hour: 2.38
    - On time performance was 99%
    - Wheelchairs: 241
    - Passenger Count: 1,000 weekday 42 average per day, Saturday 8-9 average per day
    - 28 No-Shows
  - ii. City of Calexico
    - 60 or older or disabled can use this service with an ID card
    - On time performance was 99%
    - Passenger per revenue hour: 2.5
    - Wheelchairs: 370
    - Passenger Count: 1,646; weekday; 64 average per day, Saturday 20 average per Saturday and Sunday 21 average per Sunday
    - 39 No-Shows
  - iii. City of El Centro
    - 60 or older or disabled can use this service with an ID card
    - On time performance was 98%
    - Passenger per revenue hour: 2.36
    - Wheelchairs: 646
    - Passenger Count: 2,322; weekday; 98 average per day Saturday 14 average per Saturday
    - 65 No-Shows
  - iv. City of Imperial
    - 60 or older or disabled can use this service with an ID card
    - On time performance was 98%
    - Passenger per revenue hour: 1.80
    - Passenger Count: 419; 16 average per week day; 10 average per Saturday
    - Wheelchairs: 18
    - 7 No-Shows
  - v. West Shores
    - 60 or older or disabled can use this service with an ID card
    - On time performance was 96%
    - Tuesdays/Thursdays service – 9 service days
    - Passenger per revenue hour: 1.77
    - Wheelchairs: 0
    - Passenger Count: 63, average 7 per day
- IVT MedTrans – Updates were given by Mr. Helio Sanchez for the month of March
  - 443 registered clients
  - Transportation services to San Diego County medical facilities
  - All buses are now equipped with Wi-Fi services
  - On time performance was 100%
  - Passenger per revenue hour: 1.55
  - Wheelchairs: 14
  - Late Cancellations: 0
  - No-Shows: 4
  - Passenger Count: 450
    - Primary: 294
    - Personal Care Attendant (PCA): 156

6. General Discussion

- Mr. Johnson stated that the new VA clinic is a partner with 211 San Diego.
- Mr. Hack stated that the People's First Conference was held and they had a good attendance.

7. Adjournment

- Meeting adjourned at 11:15 a.m.
- Next meeting will be on June 7, 2017.