September 2, 2016

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL AGENDA

DATE: Wednesday, September 7 2016
TIME: 10:00 a.m.
LOCATION: ICTC Offices
1405 N. Imperial Ave., Suite 1
El Centro, CA 92243

Chairperson: Leticia Zuno
Vice-Chair: Mike Hack

Individuals wishing accessibility accommodations at this meeting, under the Americans with Disabilities Act (ADA), may request such accommodations to aid hearing, visual, or mobility impairment by contacting ICTC offices at (760) 592-4494. Please note that 48 hours advance notice will be necessary to honor your request.

PUBLIC COMMENTS
Any member of the public may address the Committee for a period not to exceed three minutes on any item of interest not on the agenda within the jurisdiction of the Committee. The Committee will listen to all communication, but in compliance with the Brown Act, will not take any actions on items that are not on the agenda.

DISCUSSION/ACTION ITEMS

1. Introductions

2. Approval of Minutes of June 8, 2016 ACTION

3. Discussion / Review of SSTAC’s Roles and Responsibilities DISCUSSION
   By ICTC staff

4. Reappointment of Voting Positions ACTION

5. Installation of Officers ACTION

6. CTSA Reports DISCUSSION
   By ICTC staff

CITIES OF BRAWLEY, CALEXICO, CALIPATRIA, EL CENTRO, Holtville, Imperial, Westmorland, Imperial Irrigation District and County of Imperial
7. Transit Operator Reports
   a. Imperial Valley Transit (IVT)
   b. IVT Access
   c. IVT Ride
      i. Brawley
      ii. Calexico
      iii. El Centro
      iv. Imperial
      v. West Shores
   d. IVT MedTrans

8. General Discussion
   All

9. Adjournment

The next meeting is scheduled for October 5, 2016. For questions or comments, please call Cristi Lerma 760-592-4494, or email at cristilerma@imperialctc.org.
SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

MINUTES

June 1, 2016

Present

Voting Attendees:
Michael L. Hack Consumer
Sofia Gonzalez Area Agency on Aging
Letty Zuno Access to Independence
Ted Ceasar IVC-DSPS
Michelle Soto California Children’s Services
Kathi Williams CTSA – ICTC
Guillermo Gonzalez CTSA – ICTC

Non-Voting Attendees:
Cristi Lerma ICTC
Raul Martinez Imperial County Public Health
Charles IVT/IVT Access/IVT Ride/IVT MedTrans
Narcisa Silva IVT Ride
Karla Pacheco IVT Access
Helio Sanchez IVT MedTrans

1. Chair Zuno called the meeting to order at 10:04 a.m. A quorum was present. Introductions were made.

2. Minutes adopted for April 6, 2016. (Ceasar/Hack) Motion Carried.

3. CTSA Reports:

- Both the IVT Ride – El Centro and IVT MedTrans contracts were approved and scheduled to begin service on July 1, 2016 for both services. Reservations can be made for IVT Ride El Centro beginning on June 17, 2016. Reservations can be made for IVT MedTrans beginning on June 1, 2016. Their phone number is 760-337-1760. IVT MedTrans will be have 2 buses in service with one leaving at 7 a.m. and a second at 11 a.m. This will allow clients to schedule appointments later in the day.
- Tentative dates for IVT Ride outreach in El Centro are July 6th and July 8th. Information will be forthcoming.
- Wi-Fi services have been installed in the 40 ft. IVT buses. There will be a notice on all the buses. Upon accessing the internet, the service will take you directly to the IVT website.
- ICTC staff presented to Imperial County Behavioral Health during their quarterly meeting.
- Mr. Gonzalez attended the Ribbon Cutting for IVC’s new Veteran Center on April 20, 2016.
- Mobility training is available to anyone that is interested. If more information is needed you can reach out to Guillermo Gonzalez.
- A meeting with SunLine Transit is scheduled in June to see if any improvements on transportation services to Riverside County are needed in the Salton Sea area.

4. Transit Operator Reports:

- El Centro Dial-a-Ride: Nothing to report.

- Med-Express: Nothing to report.

- Imperial Valley Transit: Updates were given by Mr. Sanchez for the month of May
  - Gold Line: 55 average passengers per day
  - Sunday services: 402 passengers per Sunday
  - Saturday services: 1,164 per Saturday
  - IVC Express: An average of 32 passengers per trip in the morning and an average of 37 passengers in the evening.
  - New Routes:
    - Holtville: 4 passengers for the month
    - El Centro to Brawley: 6 passengers for the month
    - Slab City: 5 per Thursday

- IVT Access: Updates were given by Ms. Pacheco for the month of May
  - On time performance was 96%
  - Passenger per revenue hour: 2.55
  - No Shows: 117
  - Wheelchairs: 854
  - Passenger Count: 3,074
  - Saturdays: 18 per Saturday
  - Sundays: 15 per Sunday

- IVT Ride – Updates were given by Ms. Montemayor for the month of May
  
i. City of Brawley
  - 60 or older or disabled can use this service with an ID card
  - Passenger per revenue hour: 2.84
  - On time performance was 97%
  - Wheelchairs: 183
  - Passenger Count: 914 weekday 41, Saturday 9
  - 30 No-Show

ii. City of Calexico
  - 60 or older or disabled can use this service with an ID card
  - On time performance was 97%
  - Passenger per revenue hour: 3.9
  - Wheelchairs: 445
  - Passenger Count: 2,061; 88 weekday; 21 Saturday; 25 Sunday
  - 58 No-Show

iii. City of Imperial
  - 60 or older or disabled can use this service with an ID card
  - On time performance was 99%
  - Passenger per revenue hour: 2.1
  - Passenger Count: 441; 19 weekday; 7 Saturday
  - 5 No-Show
iv. West Shores
   o 60 or older or disabled can use this service with an ID card
   o On time performance was 100%
   o Tuesdays/Thursdays service
   o Passenger per revenue hour: 69
   o Wheelchairs: 0
   o Passenger Count: 35, average 3 per day
   o 2 No-Show

5. General Discussion

- Ted Ceasar stated that this would be his last meeting representing IVC. He has been on the SSTAC for 30 years and has been the most productive Council he has been a part of. He has been a part of implementing reliable transportation for the community, especially the disabled student of IVC. The high quality transportation services provided have been an intricate part in allowing students to obtain a college education. He stated that he would like to remain on the SSTAC as a Senior and potential transit user.
   o Ms. Zuno thanked Mr. Ceasar for his many years of service and being a champion for students especially students with disabilities.
- Mr. Hack stated that he will be attending the Bocce Ball Special Olympics in Long Beach, CA.
- Area Agency on Aging (AAA) has a new location: 778 W. State St. in El Centro. Phone number is 442-265-7000.

6. Adjournment

- The next meeting of the SSTAC will be on September 7, 2016 at 10:00 a.m.
- Meeting adjourned at 10:42 a.m.
# SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL OF IMPERIAL COUNTY

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>VOTING MEMBER</th>
<th>TERM</th>
<th>ALTERNATE</th>
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</thead>
<tbody>
<tr>
<td>1. One (1) Potential Transit User, age 60+</td>
<td>HEDDY MCNEER</td>
<td>Nov 14</td>
<td>TED CEASAR</td>
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<tr>
<td></td>
<td>El Centro</td>
<td>Nov 17</td>
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<tr>
<td>2. One (1) Potential Transit User, with Disability</td>
<td>MIKE HACK</td>
<td>Nov 14</td>
<td>VACANT</td>
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<td></td>
<td>El Centro</td>
<td>Nov 17</td>
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<tr>
<td>3. Two (2) Service Providers for Seniors, Include Transit Provider if Exists</td>
<td>SOFIA GONZALEZ</td>
<td>Nov 13</td>
<td>VACANT</td>
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<td></td>
<td>Area Agency on Aging</td>
<td>Nov 16</td>
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<td></td>
<td>ALEXA GARCIA</td>
<td>Nov 13</td>
<td>VACANT</td>
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<td>Work Training Center</td>
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<td>4. Three (3) Service Providers for the Disabled, Include Transit Provider if Exists</td>
<td>LETICIA ZUNO</td>
<td>Nov 15</td>
<td>LORENA ARAMBULA</td>
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<td>Access to Independence</td>
<td>Nov 18</td>
<td>Regional Center</td>
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<td>DR. MARTHA GARCIA</td>
<td>Nov 15</td>
<td>MICHELLE SOTO</td>
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<td>IVC-Student Services</td>
<td>Nov 18</td>
<td>CCS - California</td>
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<td>K.C. KENNEDY</td>
<td>Nov 13</td>
<td>Children's Services</td>
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<td>ARC</td>
<td>Nov 16</td>
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<td>5. Two (2) Service Providers for Limited Means</td>
<td>ROSYO RAMIREZ</td>
<td>Nov 15</td>
<td>JOHN GRASS</td>
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<td>I.C. Public Authority/ IHSS</td>
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<td>DR. KATHLEEN LANG</td>
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<td>Agustin Urbina</td>
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<td>California Health &amp; Wellness</td>
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<td>CALWORKS</td>
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<td>6. Two (2) Consolidated Transportation Service Agency (CTSA)</td>
<td>DAVID AGUIRRE</td>
<td>Nov 14</td>
<td>GUILLERMO GONZALEZ</td>
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<td>ICTC</td>
<td>Nov 17</td>
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<td>KATHI WILLIAMS</td>
<td>Nov 15</td>
<td>MARK BAZA</td>
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<td>ICTC</td>
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<tr>
<th>NAME</th>
<th>PROGRAM/SERVICE</th>
<th>COMPANY/AGENCY</th>
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<tbody>
<tr>
<td>1. Charles Brockwell</td>
<td>Imperial Valley Transit/ IVT ACCESS/ IVT RIDE/ IVT MEDTRANS</td>
<td>First Transit</td>
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<tr>
<td>2. Ramon Aguirre/K.C. Kennedy</td>
<td>ARC Paratransit Services</td>
<td>ARC - Imperial Valley</td>
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<td>3. Chris Schmidt/ Anicia Gottwig</td>
<td>CALTRANS</td>
<td>CALTRANS</td>
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<tr>
<td>4. Shelly Kreger</td>
<td>YCAT Turquoise Routes 5 &amp; 10</td>
<td>YCIPTA</td>
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