



1405 N. IMPERIAL AVE., SUITE 1
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October 30, 2015

SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL AGENDA

DATE: Wednesday, November 4, 2015
TIME: 10:00 a.m.
LOCATION: ICTC Offices
1405 N. Imperial Ave., Suite 1
El Centro, CA 92243

Chairperson: Leticia Zuno

Vice-Chair: Mike Hack

Individuals wishing accessibility accommodations at this meeting, under the Americans with Disabilities Act (ADA), may request such accommodations to aid hearing, visual, or mobility impairment by contacting ICTC offices at (760) 592-4494. Please note that 48 hours advance notice will be necessary to honor your request.

PUBLIC COMMENTS

Any member of the public may address the Committee for a period not to exceed three minutes on any item of interest not on the agenda within the jurisdiction of the Committee. The Committee will listen to all communication, but in compliance with the Brown Act, will not take any actions on items that are not on the agenda.

DISCUSSION/ACTION ITEMS

1. Introductions
2. Approval of Minutes of October 7, 2015 *ACTION*
3. CTSA Reports *DISCUSSION*
4. Review of Agencies' Missions and Clientele;
Transportation; and, of Perceived Transportation Needs *PRESENTATION*
5. Transit Operator Reports *DISCUSSION*
 - a. El Centro Dial-a-Ride
 - b. Med-Express
 - c. Imperial Valley Transit (IVT)
 - d. IVT Access
 - e. IVT Ride
 - i. Brawley
 - ii. Calexico
 - iii. Imperial
 - iv. West Shores

**CITIES OF BRAWLEY, CALEXICO, CALIPATRIA, EL CENTRO, HOLTVILLE, IMPERIAL, WESTMORLAND,
IMPERIAL IRRIGATION DISTRICT AND COUNTY OF IMPERIAL**

6. General Discussion

DISCUSSION

7. Adjournment

The next meeting is scheduled for December 2, 2015. For questions or comments, please call Cristi Lerma or David Salgado at 760-592-4494, or email at cristilerma@imperialctc.org and davidsalgado@imperialctc.org.



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SOCIAL SERVICES TRANSPORTATION ADVISORY COUNCIL

MINUTES

October 7, 2015

Present

Voting Attendees:

Michael L. Hack	Consumer
Cheryl Viegas-Walker	Area Agency on Aging
Leticia Zuno (Chair)	Access to Independence
Ted Ceasar	IVC-DSPS
Ramon Aguirre	ARC – Imperial Valley
Rosyo Ramirez	Imperial County Public Authority/IHSS
Freddy Nunez	Imperial County Behavioral Health
Kathi Williams	CTSA – ICTC
David Salgado	CTSA – ICTC

Non-Voting Attendees:

Cristi Lerma	ICTC
Digna Herrera	ICTC
Charles Brockwell	IVT/IVT Access/IVT Ride
Cesar Sanchez	IVT/IVT Access/IVT Ride
Narcisa Montemayor	IVT/IVT Access/IVT Ride
Karla Pacheco	IVT/IVT Access/IVT Ride
Anicia Gottwig	Caltrans
Cynthia Atondo	Clinicas De Salud Del Pueblo
Maria Cordova	ARC – Imperial Valley
Mitzi Perez	ARC – Imperial Valley

1. Chair Zuno called the meeting to order at 10:01 a.m. A quorum was present. Introductions were made.
2. Minutes adopted for September 2, 2015. **(Walker/Hack) Motion Carried.**
3. CTSA Reports:
Mr. Salgado and Ms. Williams had the following announcements:
 - IVT RIDE public workshops are scheduled for the cities of Brawley and Calexico. The workshop in Calexico is scheduled for October 15, 2015 from 10 a.m. to 1:00 p.m. at the Calexico Community Center. The workshop in Brawley is scheduled for October 16, 2015 from 9:00 a.m. to 12:00 p.m. at the Brawley Senior Center.
 - The Safe Routes to School Regional Master Plan will be holding workshops on Wednesday October 7, 2015, 6- 8 p.m. at the Brawley Union High School Library, 480 North Imperial Avenue in Brawley and on Thursday, October 8, 2015, 6 -8 p.m. at Emmett S. Finley Elementary School Cafeteria, 627 East 6th St., Holtville, CA 92250. The Plan will be moving for approval next February.

- The Mobility Coordinator job description is being finalized and will be proceeding with recruitment next year.

4. Transit 101

Ms. Williams and Mr. Salgado presented SSTAC with a power point presentation describing transportation services. Marketing for all IVT services was presented by First Transit. ARC – Imperial Valley staff presented on behalf of El Centro Dial-a-Ride and Med-Express.

Imperial Valley Transit (IVT):

- FIXED ROUTE services operate along specific routes and fixed time schedules
- 353 days of operation, including Sundays
- Average Monthly Passenger Trips are 67,881
- The current operations contract is between ICTC and First Transit Inc.
- The FY2014-15 cost was approximately \$3.24 million for 34,230 annual service hours
- Dedicated website www.IVTRANSIT.com
- Fleet Make-up
 - All vehicles are ADA and CARB Compliant
 - 16 - 40 Foot Low-Floor Gillig Transit Buses (Clean Diesel)
 - Wheel Chair Ramp and 2 Wheelchair Tie Down Positions
 - 40 seated, 70+ is the Total Capacity
 - 6 - 25 Foot Cutaway Buses
 - Wheelchair Lift Equipped
- IVT Blue Line Circulator
 - Fixed Route Service to serve Southern El Centro
 - The FY2014-15 cost was \$310,325 for 3,183 service hours
 - 70 Minute Headways with timed transfers at 7th and State St.
 - Approximately 20 stops including ICSO, AAA, Public Admin., Imperial County Social Services (4th St.), WTC, IRS, County Admin./Court House, ECRMC
 - 3 Cutaway vehicles shared between Blue and Green Lines
 - 1 Blue Line, 1 Green Line, 1 Spare Bus
 - 20 passenger vehicle with 2 wheel chair tie down positions
- IVT Green Line Circulator Route
 - Fixed Route Service to serve Northern El Centro
 - The FY2014-15 cost was \$309,550 for 3,187 service hours
 - 70 Minute Headways with timed transfers at the 7th and State St.
 - Approximately 25 stops including ECRMC, El Centro Library, Wal-Mart, Food-For-Less, Costco, and limited service in Southern Imperial
 - 3 Cutaway vehicles shared between IVT Circulator Routes
 - 1 Blue Line, 1 Green Line, 1 Spare Bus
 - 20 passenger vehicle with 2 wheel chair tie down positions
- IVT Circulator Route
 - Fixed Route Service in Brawley
 - The FY2014-15 cost of \$253,873 for 3,300 hours
 - 70 Minute Headways with timed transfers at the Brawley Transit Transfer Terminal (5th and Plaza)
 - Approximately 28 stops including Imperial County Admin, PMH, Wal-Mart, Senior Center, City Library, Cattle Call Park, Social Services, Lions Center
 - 2 Cutaway vehicles in operation
 - 1 for Daily Operations and 1 Spare
 - 20 passenger vehicles with 2 wheel chair tie down positions
- ALL FARE PRICES ARE ONE WAY PER TRIP
 - Local Zone Fare \$1.00
 - Senior/Disabled Local Zone Fare.... \$0.50
 - Regional Zone Fare \$1.25
 - Senior/Disabled Regional Zone.....\$0.60

The following fares are “convenience” priced
 Direct Routes..... \$2.50
 Fast Trip\$2.25
 The following are discounted trips for IVC students
 IVC Express Students.....\$1.25
 NON-IVC Students..... \$1.75

ADA Paratransit – IVT ACCESS:

- Curb to Curb intercity service for disabled persons who cannot access regular fixed route transit service
- Window and Corridor Window is the time frame the fixed route is in vicinity of pick-up
 Corridor is ¾ of a mile within the fixed route alignment
- 30 minute pick up window (15 minutes before and after schedule time)
- Eligibility/Certification Process
- Requires a completed application with the Physician Disability Verification form (6 pages)
- ICTC is Allowed 21 days to process
- Upon completion a personal identification number is issued to use when scheduling trips
- All trips must be scheduled in advance
- Dispatch and Drivers use remote tablets for schedules and updates
- Fleet of 10 – 25 Foot Cutaway vehicles with 4 wheel chair positions each
 - Up to 20 passengers seated without wheelchairs
 - The FY14-15 Cost is \$1,435,390 for 13,712 service hours
 - Fare is 2x’s the fixed route fare (\$2 to \$2.50)
 - FY2014-15 – 32,359 Passengers
 - FY2014-15 – 12,038 Wheelchairs (37%)
 - The IVT ACCESS service has a dedicated website www.IVTACCESS.com

IVT RIDE:

- Service operations began Fall 2014
- Intracity Dial-A-Ride Consolidation: Brawley – Calexico –Imperial –West Shores
- Curb to Curb Demand Response Paratransit Service
- Seniors age 60 and over OR Disabled (ADA Riders)
- Riders must schedule their trips in advance (ALL TRIPS)
- Intake form with ID card provided
- FY2014-15 Contract Cost \$457,752 for 5,975 Hours (was not a full operating year due to phase in of services)
- El Centro service area expected July 2016.
- Fleet for 9 New Low-Floor Cutaway Buses
 - Complete ADA and CARB compliance
 - Hi-Capacity Roof Mount AC
 - Kneeling Capability
 - 19 passengers w/o wheelchairs
 - 13 passengers plus 3 wheelchair spaces
 - Dedicated website www.IVTRIDE.com

MED Express:

- Operated by ARC-Imperial Valley
- Contract administered by ICTC, Cost FY2014-15 \$221,462 for 1,540 hours
- Same Day Round Trip service for Medical Trip Purposes Only
- Services all major San Diego Health Care facilities in the I-8 corridor with service to South Bay once a month
- Children's Hospital, UCSD Med Center, Scripps, VA Hospital, Sharps, Shiley Eye Center, and many others
- Average 450 passengers per month with 4% in wheelchairs

- Service Operates 4 days a week (Rotates Monday and Friday off)
- \$15 round trip for passenger + \$7 for Personal Care Attendant (PCA)
- Departs Imperial County @ 7:00am
- Return Trip from San Diego – Departs @ 3:00pm

El Centro Dial-A-Ride:

- EC DAR is operated by ARC of Imperial Valley (ARC-IV)
- City of El Centro Administers the DAR in El Centro
- Average of 2,770 Passengers per month with 30.5% in Wheel Chairs
- Is a demand response paratransit service operated within the City of El Centro
- Service is provided Monday through Friday, and limited hours on Saturdays
- Anticipated to join the IVT RIDE concept in July 2016

YCAT TURQUOISE ROUTE 10:

- For more information about routes and fares the following link was provided.
http://www.ycipta.org/documents/10_copy_2.pdf

Specialized Services:

- Emilio Nares Foundation: More information about the service provided by the Emilio Nares Foundation can be found at the following link: <http://enfhope.org/our-programs/ride-with-emilio/ride-with-emilio-imperial-county/>
- ARC – Imperial County
 - ARC Paratransit Services
 - ARC Non-Emergency Medical Transportation
- Valley Medical Transport

Ms. Williams and Mr. Salgado also provided some role playing scenarios for each of the services. For the next meeting, Ms. Williams has requested that each Social Service agency come prepared to provide a 5-8 minute presentation describing their agencies’ missions and clientele, agency transportation, and if they have any perceived transportation gaps.

5. Transit Operator Reports:

This item was tabled until the meeting of November 4, 2015.

6. General Discussion

This item was tabled until the meeting of November 4, 2015.

7. Adjournment

- The next meeting of the SSTAC will be on November 4, 2015 at 10:00 a.m.
- Motion to adjourn the meeting was made by Ramirez and seconded by Hack, **Motion was carried.** Meeting adjourned at 11:45 a.m.